

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,174	1,253	-6%
	Admits	1,110	1,339	-17% ▼
	Discharges	1,136	1,331	-15% ▼
	Service Hours	7,224	6,380	13% ▲
	Bed Days	3,228	4,047	-20% ▼
	S.Rehab/PHP/IOP	1,326	1,488	-11% ▼

Consumer Satisfaction Survey (Based on 625 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
● Participation in Treatment		79%	80%	92%
● General Satisfaction		76%	80%	92%
● Quality and Appropriateness		76%	80%	93%
● Overall		75%	80%	91%
● Respect		75%	80%	91%
● Outcome		74%	80%	83%
● Recovery		70%	80%	79%
● Access		63%	80%	88%



▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	751	59.9%
	Outpatient	316	25.2%
	PHP	146	11.6%
Mental Health	Social Rehabilitation	21	1.7%
	Case Management	20	1.6%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	132	11%	13%	Male	764	65%	59%
26-34	302	26%	23%	Female	409	35%	41%
35-44	252	21%	19%	Transgender			0%
45-54	302	26%	23%				
55-64	170	14%	16%				
65+	15	1%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,007	86%	▲ 75%	White/Caucasian	729	62%	65%
Hisp-Puerto Rican	105	9%	12%	Black/African American	303	26%	17%
Hispanic-Other	52	4%	6%	Other	121	10%	13%
Unknown	7	1%	6%	Unknown	10	1%	3%
Hispanic-Cuban	2	0%	0%	Am. Indian/Native Alaskan	5	0%	0%
Hispanic-Mexican	1	0%	1%	Multiple Races	4	0%	1%
				Asian	1	0%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	146	178	-18% ▼
Admits	135	168	-20% ▼
Discharges	139	165	-16% ▼
Service Hours	260	315	-17% ▼
Social Rehab/PHP/IOP Days	1,326	1,488	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	97%
Valid TEDS Data	100%	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	72%
SA Screen Complete	100%	72%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		130	94%	50%	88%	44% ▲
● No Re-admit within 30 Days of Discharge		117	84%	85%	84%	-1%
✓ Follow-up within 30 Days of Discharge		128	98%	90%	88%	8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		135	91%	60%	75%	31% ▲
✓ Improved/Maintained Axis V GAF Score		139	100%	75%	97%	25% ▲
● Employed		9	6%	50%	9%	-44% ▼
● Stable Living Situation		54	36%	95%	59%	-59% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	80%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Partial Hospitalization Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	316	277	14% ▲
Admits	115	118	-3%
Discharges	122	103	18% ▲
Service Hours	2,067	2,346	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	97%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	98%	54%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	8%	50%	56%	-42% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		314	98%	75%	89%	23% ▲
Abstinence/Reduced Drug Use		234	73%	55%	56%	18% ▲
Stable Living Situation		291	91%	95%	88%	-4%
Employed		63	20%	50%	42%	-30% ▼
Self Help		37	12%	60%	22%	-48% ▼
Improved/Maintained Axis V GAF Score		85	34%	75%	61%	-41% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		199	100%	90%	79%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		103	90%	75%	79%	15% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

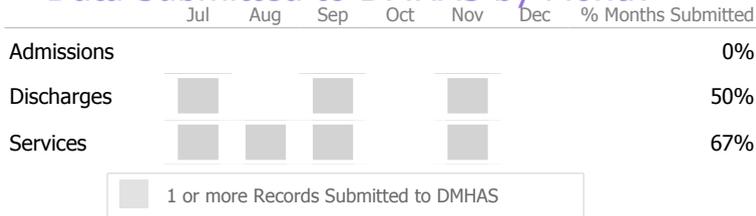
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	23	-13% ▼
Admits	-	8	-100% ▼
Discharges	9	3	200% ▲
Service Hours	143	248	-42% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	80%	-50% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 6 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	97%
Valid TEDS Data	N/A	93%
On-Time Periodic		
	Actual	State Avg
6 Month Updates	N/A	54%
Cooccurring		
	Actual	State Avg
MH Screen Complete	N/A	96%
SA Screen Complete	N/A	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	56%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	56%	-55% ▼
Employed		N/A	N/A	50%	42%	-50% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	61%	-75% ▼
Not Arrested		N/A	N/A	75%	89%	-75% ▼
Self Help		N/A	N/A	60%	22%	-60% ▼
Stable Living Situation		N/A	N/A	95%	88%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	79%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	751	872	-14% ▼
Admits	855	1,042	-18% ▼
Discharges	860	1,054	-18% ▼
Bed Days	3,228	4,047	-20% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		652	76%	80%	79%	-4%
✓ No Re-admit within 30 Days of Discharge		765	89%	85%	85%	4%
● Follow-up within 30 Days of Discharge		379	58%	90%	55%	-32% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%
✓ Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	0%
Cooccurring		
✓ MH Screen Complete	100%	99%
✓ SA Screen Complete	100%	99%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	96%	97%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		26	4 days	0.0	67%	90%	86%	-23% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

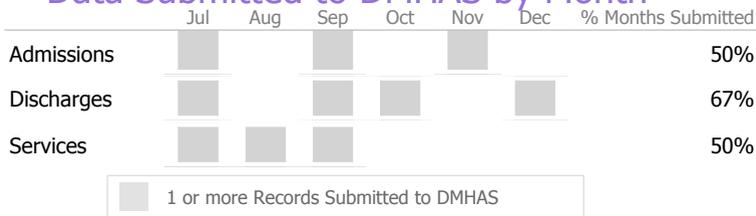
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	19	11% ▲
Admits	5	3	67% ▲
Discharges	6	6	0%
Service Hours	4,755	3,472	37% ▲
Social Rehab/PHP/IOP Days	0	0	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	93%	90%	64%	3%

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 39 Active Social Rehabilitation Programs