

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	84	61	38%	▲
	Admits	46	46	0%	
	Discharges	58	35	66%	▲
	Service Hours	157	121	30%	▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Employment Services	84	100.0%

### Consumer Satisfaction Survey (Based on 35 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		94%	80%	92%
✓ Participation in Treatment		94%	80%	92%
✓ Access		93%	80%	88%
✓ Overall		91%	80%	91%
✓ Quality and Appropriateness		91%	80%	93%
✓ Respect		91%	80%	91%
● Outcome		74%	80%	83%
● Recovery		74%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	7	8%	13%
26-34	27	32%	23%
35-44	17	20%	19%
45-54	26	31%	23%
55-64	6	7%	16%
65+	1	1%	5%

Gender	#	%	State Avg
Male	69	82%	▲ 59%
Female	15	18%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	80	95%	▲ 12%
Hispanic-Other	4	5%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Non-Hispanic			▼ 75%
Unknown			6%

Race	#	%	State Avg
Other	82	98%	▲ 13%
Black/African American	1	1%	▼ 17%
White/Caucasian	1	1%	▼ 65%
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	84	61	38% ▲
Admits	46	46	0%
Discharges	58	35	66% ▲
Service Hours	157	121	30% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		14	17%	35%	40%	-18% ▼

### Service Utilization

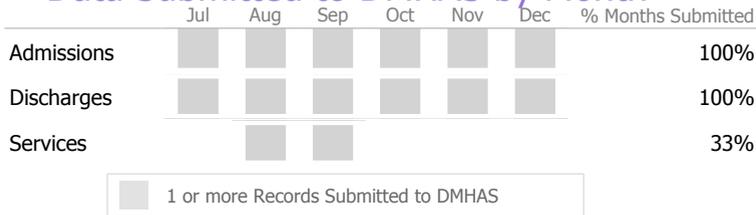
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		21	81%	90%	77%	-9%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		95%

On-Time Periodic	Actual	State Avg
6 Month Updates		66%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    |    Goal    Goal Met    Below Goal

\* State Avg based on 7 Active Employment Services Programs