

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	140	189	-26%	▼
	Admits	136	12	1033%	
	Discharges	143	23	522%	
	Service Hours	631	1,143	-45%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	137	95.8%
	Outpatient	6	4.2%

Consumer Satisfaction Survey

(Based on 99 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Quality and Appropriateness		99%	80%	93%
✓ Overall		99%	80%	91%
✓ Outcome		96%	80%	83%
✓ Recovery		95%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	6	4%	13%
26-34	15	11%	23%
35-44	30	21%	19%
45-54	43	31%	23%
55-64	39	28%	16%
65+	7	5%	5%

Gender	#	%	State Avg
Female	100	71%	41%
Male	40	29%	59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	131	94%	75%
Hisp-Puerto Rican	6	4%	12%
Hispanic-Other	3	2%	6%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	
Unknown		6%	

Race	#	%	State Avg
Black/African American	88	63%	17%
White/Caucasian	32	23%	65%
Other	19	14%	13%
Asian	1	1%	1%
Am. Indian/Native Alaskan			0%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	137		
Admits	136	-	
Discharges	137	-	
Service Hours	629	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	90%

Cooccurring	Actual	State Avg
MH Screen Complete	92%	82%
SA Screen Complete	91%	81%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	83%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		134	98%	65%	70%	33% ▲

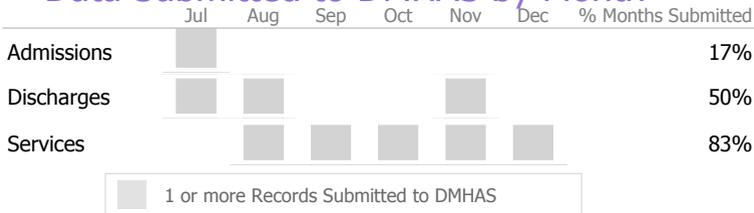
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		132	96%	60%	79%	36% ▲
Stable Living Situation		135	99%	80%	92%	19% ▲
Improved/Maintained Axis V GAF Score		131	96%	95%	58%	1%
Employed		28	20%	20%	11%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	96%	N/A ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	189	-97% ▼
Admits	-	12	-100% ▼
Discharges	6	23	-74% ▼
Service Hours	1	1,143	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
On-Time Periodic 6 Month Updates	N/A	64%
Cooccurring MH Screen Complete	N/A	77%
SA Screen Complete	N/A	74%
Diagnosis Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	67%	50%	45%	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		6	100%	60%	67%	40% ▲
Employed		3	50%	30%	20%	20% ▲
Improved/Maintained Axis V GAF Score		5	83%	75%	52%	8% ▲
Stable Living Situation		6	100%	95%	85%	5% ▲

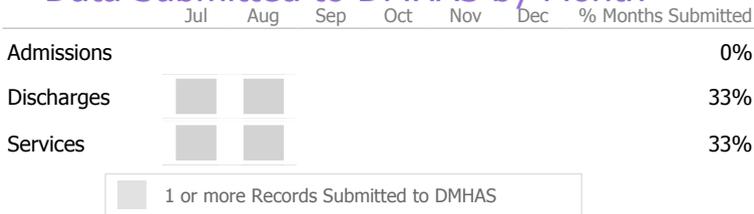
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	80%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	62%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 94 Active Standard Outpatient Programs