

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	132	94	40%	▲
	Admits	30	45	-33%	▼
	Discharges	34	23	48%	▲
	Service Hours	978	1,102	-11%	▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Employment Services	132	100.0%

### Consumer Satisfaction Survey (Based on 59 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		97%	80%	91%
✓ Participation in Treatment		95%	80%	92%
✓ General Satisfaction		95%	80%	92%
✓ Access		95%	80%	88%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		91%	80%	91%
✓ Outcome		87%	80%	83%
✓ Recovery		84%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	15	11%	13%
26-34	29	22%	23%
35-44	24	18%	19%
45-54	34	26%	23%
55-64	29	22%	16%
65+	1	1%	5%

Gender	#	%	State Avg
Male	81	61%	59%
Female	51	39%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	123	93%	75%
Hisp-Puerto Rican	7	5%	12%
Hispanic-Other	2	2%	6%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	
Unknown		6%	

Race	#	%	State Avg
White/Caucasian	67	51%	65%
Black/African American	48	36%	17%
Multiple Races	7	5%	1%
Other	7	5%	13%
Am. Indian/Native Alaskan	2	2%	0%
Asian	1	1%	1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	107	66	62% ▲
Admits	26	33	-21% ▼
Discharges	26	17	53% ▲
Service Hours	649	645	1%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		44	41%	35%	43%	6%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		65	79%	90%	95%	-11% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%
On-Time Periodic	Actual	State Avg
6 Month Updates		91%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■		■	■	■	■	83%
Discharges	■	■	■	■		■	83%
Services		■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 40 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	28	-11% ▼
Admits	4	12	-67% ▼
Discharges	8	6	33% ▲
Service Hours	329	457	-28% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		11	44%	35%	43%	9%

### Service Utilization

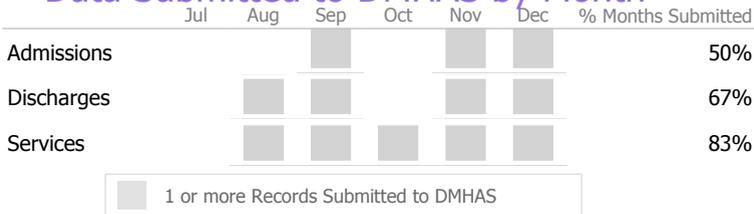
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		15	88%	90%	95%	-2%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	91%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 40 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

 > 10% Over
  < 10% Under

 Actual
 |  Goal
  Goal Met
  Below Goal

\* State Avg based on 38 Active Outreach & Engagement Programs