

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	82	82	0%
	Admits	4	4	0%
	Discharges	4	2	100% ▲
	Service Hours	9,228	9,285	-1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	43	52.4%
	Residential Services	39	47.6%

Consumer Satisfaction Survey

(Based on 72 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Recovery		97%	80%	79%
✓ Participation in Treatment		97%	80%	92%
✓ Outcome		95%	80%	83%
✓ General Satisfaction		94%	80%	92%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	1	1%	13% ▼
26-34	11	13%	23%
35-44	9	11%	19%
45-54	23	28%	23%
55-64	32	39%	16% ▲
65+	6	7%	5%

Gender	#	%	State Avg
Female	44	54%	41% ▲
Male	38	46%	59% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	73	89%	75% ▲
Hisp-Puerto Rican	6	7%	12%
Hispanic-Other	3	4%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			6%

Race	#	%	State Avg
White/Caucasian	46	56%	65%
Black/African American	36	44%	17% ▲
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			13% ▼
Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	40	-3%
Admits	1	3	-67% ▼
Discharges	3	-	
Service Hours	5,718	6,176	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	92%

Cooccurring	Actual	State Avg
MH Screen Complete	0%	92%
SA Screen Complete	0%	90%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	74%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	33%	50%	71%	-17% ▼

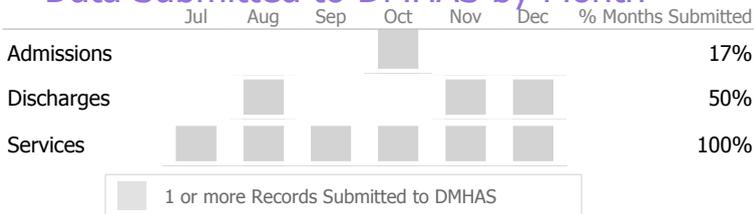
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		36	92%	60%	87%	32% ▲
Stable Living Situation		39	100%	85%	93%	15% ▲
Employed		15	38%	25%	13%	13% ▲
Improved/Maintained Axis V GAF Score		3	8%	95%	73%	-87% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		36	100%	90%	96%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 51 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	42	2%
Admits	3	1	200% ▲
Discharges	1	2	-50% ▼
Service Hours	3,510	3,109	13% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		43	100%	85%	80%	15% ▲

Service Utilization

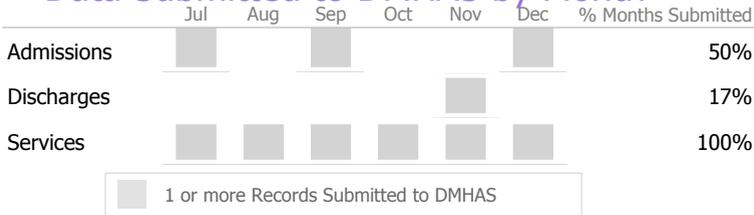
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		42	100%	90%	88%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		81%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 71 Active Supportive Housing – Scattered Site Programs