

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	14	11	27%	▲
	Admits	2			
	Discharges	2			
	Service Hours	170	116	47%	▲
	Bed Days	761	736	3%	

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey (Based on 10 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
✓ General Satisfaction		90%	80%	92%
✓ Recovery		90%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	9	64.3%
	Residential Services	5	35.7%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	1	7%	13%	Male	8	57%	59%
26-34	2	14%	23%	Female	6	43%	41%
35-44	1	7%	19%	Transgender			0%
45-54	6	43%	23%				
55-64	3	21%	16%				
65+	1	7%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	11	79%	75%	Black/African American	8	57%	17%
Hisp-Puerto Rican	2	14%	12%	Other	2	14%	13%
Hispanic-Other	1	7%	6%	White/Caucasian	2	14%	65%
Hispanic-Cuban		0%		Multiple Races	1	7%	1%
Hispanic-Mexican		1%		Unknown	1	7%	3%
Unknown		6%		Am. Indian/Native Alaskan			0%
				Asian			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	7	29% ▲
Admits	1	-	
Discharges	1	-	
Service Hours	170	116	47% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		8	89%	85%	80%	4%

### Service Utilization

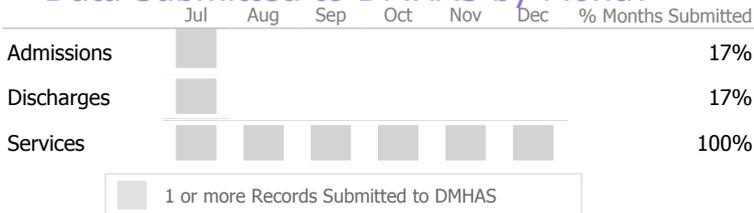
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		8	100%	90%	88%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		81%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 71 Active Supportive Housing – Scattered Site Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	4	25% ▲
Admits	1	-	
Discharges	1	-	
Bed Days	761	736	3%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	96%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	81%
SA Screen Complete	100%	80%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	94%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	100%	60%	61%	40% ▲
Follow-up within 30 Days of Discharge		0	0%	90%	80%	-90% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		5	100%	60%	88%	40% ▲
Stable Living Situation		5	100%	95%	98%	5%
Employed		1	20%	25%	9%	-5%
Improved/Maintained Axis V GAF Score		4	100%	95%	70%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		4	2,669 days	0.4	103%	90%	92%	13% ▲

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							17%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 72 Active Supervised Apartments Programs