

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	660	904	-27%	▼
	Admits	215	70	207%	▲
	Discharges	115	325	-65%	▼
	Service Hours	2,909	2,741	6%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	660	100.0%

Consumer Satisfaction Survey (Based on 161 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		93%	80%	91%
✓ Quality and Appropriateness		93%	80%	93%
✓ General Satisfaction		93%	80%	92%
✓ Participation in Treatment		91%	80%	92%
✓ Respect		90%	80%	91%
✓ Access		89%	80%	88%
● Outcome		71%	80%	83%
● Recovery		69%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	36	5%	13%	Female	407	62%	41%
26-34	102	15%	23%	Male	253	38%	59%
35-44	131	20%	19%	Transgender			0%
45-54	211	32%	23%				
55-64	149	23%	16%				
65+	31	5%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Hisp-Puerto Rican	402	61%	▲ 12%	Other	446	68%	▲ 13%
Non-Hispanic	181	27%	▼ 75%	Black/African American	110	17%	17%
Hispanic-Other	63	10%	6%	White/Caucasian	79	12%	▼ 65%
Unknown	13	2%	6%	Multiple Races	11	2%	1%
Hispanic-Cuban	1	0%	0%	Unknown	6	1%	3%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan	4	1%	0%
				Hawaiian/Other Pacific Islander	3	0%	0%
				Asian	1	0%	1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	546	775	-30% ▼
Admits	159	66	141% ▲
Discharges	97	276	-65% ▼
Service Hours	2,420	2,342	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	58%	64%

Cooccurring	Actual	State Avg
MH Screen Complete	97%	77%
SA Screen Complete	98%	74%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	93%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		41	42%	50%	45%	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		371	67%	60%	67%	7%
Stable Living Situation		505	92%	95%	85%	-3%
Improved/Maintained Axis V GAF Score		312	76%	75%	52%	1%
Employed		56	10%	30%	20%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		429	95%	90%	80%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		117	74%	75%	62%	-1%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	118	130	-9%
Admits	56	4	1300% ▲
Discharges	18	49	-63% ▼
Service Hours	489	400	22% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	67%	64%
Cooccurring	Actual	State Avg
MH Screen Complete	99%	77%
SA Screen Complete	99%	74%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	99%
Valid Axis V GAF Score	88%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		8	44%	50%	45%	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		88	74%	60%	67%	14% ▲
Stable Living Situation		107	90%	95%	85%	-5%
Employed		13	11%	30%	20%	-19% ▼
Improved/Maintained Axis V GAF Score		54	75%	75%	52%	0%

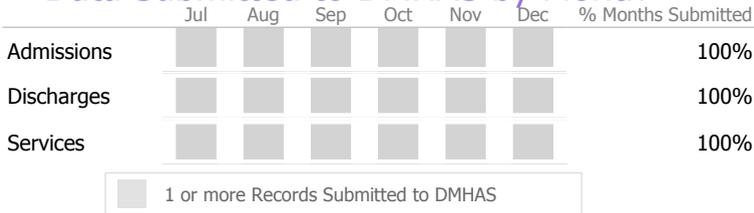
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		98	97%	90%	80%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		36	65%	75%	62%	-10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs