

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	254	282	-10%
	Admits	19	61	-69% ▼
	Discharges	38	14	171% ▲
	Service Hours	1,008	1,083	-7%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	254	100.0%

Consumer Satisfaction Survey

(Based on 99 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		93%	80%	92%
✓ Quality and Appropriateness		92%	80%	93%
✓ Participation in Treatment		89%	80%	92%
✓ Respect		88%	80%	91%
✓ Overall		86%	80%	91%
✓ Access		84%	80%	88%
● Recovery		70%	80%	79%
● Outcome		67%	80%	83%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	14	6%	13%	Female	155	61%	41% ▲
26-34	31	12%	23% ▼	Male	99	39%	59% ▼
35-44	48	19%	19%	Transgender			0%
45-54	76	30%	23%				
55-64	71	28%	16% ▲				
65+	14	6%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	199	78%	75%	White/Caucasian	112	44%	65% ▼
Hisp-Puerto Rican	28	11%	12%	Black/African American	93	37%	17% ▲
Unknown	14	6%	6%	Other	28	11%	13%
Hispanic-Other	11	4%	6%	Unknown	10	4%	3%
Hispanic-Cuban	1	0%	0%	Am. Indian/Native Alaskan	5	2%	0%
Hispanic-Mexican	1	0%	1%	Asian	3	1%	1%
				Multiple Races	2	1%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	43%	64%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	77%
SA Screen Complete	100%	74%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	82%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	26%	50%	45%	-24% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		144	57%	60%	67%	-3%
Employed		17	7%	30%	20%	-23% ▼
Stable Living Situation		160	63%	95%	85%	-32% ▼
Improved/Maintained Axis V GAF Score		13	5%	75%	52%	-70% ▼

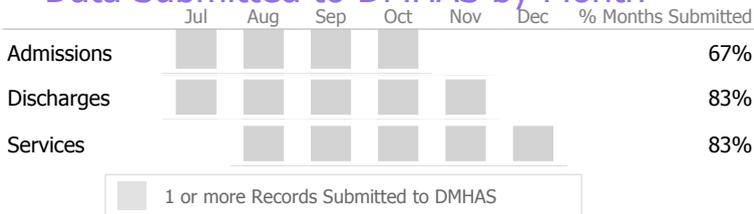
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		161	75%	90%	80%	-15% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		13	68%	75%	62%	-7%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs