

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	58	48	21%	▲
	Admits	34	34	0%	
	Discharges	23	23	0%	
	Service Hours	201	227	-11%	▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Employment Services	58	100.0%

### Consumer Satisfaction Survey (Based on 23 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Quality and Appropriateness		95%	80%	93%
✓ Recovery		95%	80%	79%
✓ Participation in Treatment		94%	80%	92%
✓ Respect		93%	80%	91%
✓ Outcome		89%	80%	83%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	2	3%	13%
26-34	10	17%	23%
35-44	11	19%	19%
45-54	20	34%	23%
55-64	15	26%	16%
65+			5%

Gender	#	%	State Avg
Male	46	79%	59%
Female	12	21%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	56	97%	75%
Hisp-Puerto Rican	2	3%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			6%
Unknown			6%

Race	#	%	State Avg
White/Caucasian	30	52%	65%
Black/African American	23	40%	17%
Other	3	5%	13%
Am. Indian/Native Alaskan	2	3%	0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	58	48	21% ▲
Admits	34	34	0%
Discharges	23	23	0%
Service Hours	201	227	-11% ▼

### Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		30	49%	35%	40%	14% ▲

### Service Utilization

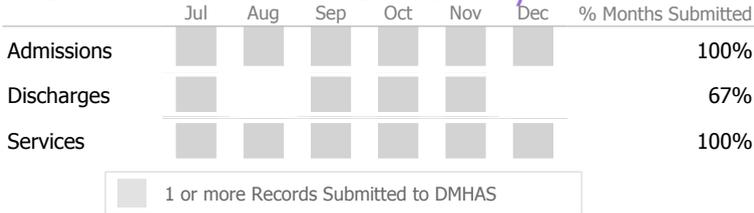
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		37	97%	90%	77%	7%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	95%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	88%	66%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 7 Active Employment Services Programs