

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	380	378	1%
	Admits	53	47	13% ▲
	Discharges	38	54	-30% ▼
	Service Hours	965	854	13% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	380	100.0%

Consumer Satisfaction Survey (Based on 122 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		99%	80%	88%
✓ Quality and Appropriateness		99%	80%	93%
✓ General Satisfaction		98%	80%	92%
✓ Participation in Treatment		97%	80%	92%
✓ Overall		96%	80%	91%
✓ Respect		96%	80%	91%
✓ Outcome		91%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	33	9%	13%	Female	231	61%	41% ▲
26-34	58	15%	23%	Male	149	39%	59% ▼
35-44	68	18%	19%	Transgender			0%
45-54	82	22%	23%				
55-64	85	22%	16%				
65+	54	14%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	356	94%	75% ▲	White/Caucasian	361	95%	65% ▲
Hispanic-Other	11	3%	6%	Black/African American	11	3%	17% ▼
Hisp-Puerto Rican	9	2%	12%	Other	4	1%	13% ▼
Unknown	3	1%	6%	Unknown	3	1%	3%
Hispanic-Mexican	1	0%	1%	Multiple Races	1	0%	1%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan			0%
				Asian			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	64%
Cooccurring	Actual	State Avg
MH Screen Complete	98%	77%
SA Screen Complete	98%	74%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	98%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	16%	50%	45%	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		363	95%	60%	67%	35% ▲
Employed		130	34%	30%	20%	4%
Stable Living Situation		372	98%	95%	85%	3%
Improved/Maintained Axis V GAF Score		38	12%	75%	52%	-63% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		313	91%	90%	80%	1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		42	79%	75%	62%	4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 94 Active Standard Outpatient Programs