

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	85	81	5%
	Admits	26	20	30% ▲
	Discharges	10	27	-63% ▼
	Service Hours	889	675	32% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	85	100.0%

Consumer Satisfaction Survey (Based on 55 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		98%	80%	92%
✓ Quality and Appropriateness		98%	80%	93%
✓ Participation in Treatment		98%	80%	92%
✓ Respect		96%	80%	91%
✓ Overall		95%	80%	91%
✓ Access		93%	80%	88%
● Outcome		77%	80%	83%
● Recovery		74%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25			▼ 13%	Female	53	62%	▲ 41%
26-34	6	7%	▼ 23%	Male	32	38%	▼ 59%
35-44	12	14%	19%	Transgender			0%
45-54	20	24%	23%				
55-64	30	35%	▲ 16%				
65+	17	20%	▲ 5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	79	93%	▲ 75%	White/Caucasian	72	85%	▲ 65%
Hisp-Puerto Rican	3	4%	12%	Black/African American	4	5%	▼ 17%
Hispanic-Mexican	1	1%	1%	Asian	3	4%	1%
Hispanic-Other	1	1%	6%	Am. Indian/Native Alaskan	2	2%	0%
Unknown	1	1%	6%	Multiple Races	2	2%	1%
Hispanic-Cuban			0%	Other	2	2%	▼ 13%
				Hawaiian/Other Pacific Islander			0%
				Unknown			3%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	85	81	5%
Admits	26	20	30% ▲
Discharges	10	27	-63% ▼
Service Hours	889	675	32% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	96%
Valid TEDS Data	21%	29%
On-Time Periodic		
6 Month Updates	100%	83%
Cooccurring		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	87%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	50%	75%	67%	-25% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		75	100%	90%	73%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		24	92%	75%	81%	17% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							100%
Services							67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 10 Active Gambling Outpatient Programs