

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	14	52	-73%	▼
	Admits		39	-100%	▼
	Discharges		40	-100%	▼
	Service Hours		342	-100%	▼

Consumer Satisfaction Survey (Based on 25 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		92%	80%	91%
✓ Access		92%	80%	88%
✓ Participation in Treatment		92%	80%	92%
✓ Quality and Appropriateness		91%	80%	93%
✓ Respect		90%	80%	91%
✓ Recovery		88%	80%	79%
✓ General Satisfaction		84%	80%	92%
● Outcome		64%	80%	83%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	14	100.0%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

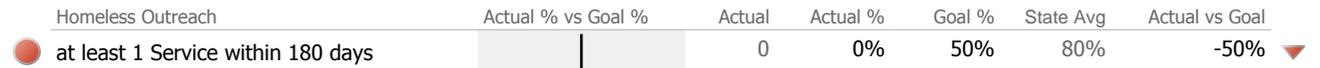
Age	#	%	State Avg	Gender	#	%	State Avg
18-25	3	21%	13%	Female	14	100%	41%
26-34	2	14%	23%	Male			59%
35-44	1	7%	19%	Transgender			0%
45-54	4	29%	23%				
55-64	4	29%	16%				
65+			5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	13	93%	75%	Black/African American	11	79%	17%
Hisp-Puerto Rican	1	7%	12%	White/Caucasian	3	21%	65%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan			0%
Hispanic-Mexican			1%	Asian			1%
Hispanic-Other			6%	Multiple Races			1%
Unknown			6%	Hawaiian/Other Pacific Islander			0%
				Other			13%
				Unknown			3%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	52	-73% ▼
Admits	-	39	-100% ▼
Discharges	-	40	-100% ▼
Service Hours	-	342	-100% ▼

Service Engagement



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs