

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,320	1,345	-2%
	Admits	530	525	1%
	Discharges	500	498	0%
	Service Hours	11,359	11,138	2%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Case Management	1,126	85.2%
	Other	196	14.8%

Consumer Satisfaction Survey (Based on 142 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		99%	80%	91%
✓ Participation in Treatment		99%	80%	92%
✓ Respect		98%	80%	91%
✓ Access		96%	80%	88%
✓ Outcome		94%	80%	83%
✓ Recovery		85%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	136	10%	13%
26-34	416	32%	22%
35-44	305	23%	19%
45-54	348	26%	24%
55-64	112	8%	17%
65+	3	0%	5%

Gender	#	%	State Avg
Male	794	60%	58%
Female	526	40%	42%

Ethnicity	#	%	State Avg
Non-Hispanic	1,097	83%	75%
Hispanic-Other	152	12%	6%
Unknown	39	3%	5%
Hisp-Puerto Rican	29	2%	12%
Hispanic-Cuban	2	0%	0%
Hispanic-Mexican	1	0%	1%

Race	#	%	State Avg
White/Caucasian	1,035	78%	▲ 66%
Black/African American	195	15%	16%
Multiple Races	37	3%	1%
Unknown	34	3%	3%
Other	10	1%	▼ 13%
Am. Indian/Native Alaskan	5	0%	0%
Hawaiian/Other Pacific Islander	3	0%	0%
Asian	1	0%	1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	468	388	21% ▲
Admits	193	146	32% ▲
Discharges	184	146	26% ▲
Service Hours	3,917	3,095	27% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	85%	74%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		78	42%	50%	44%	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		413	88%	60%	73%	28% ▲
Stable Living Situation		391	83%	80%	81%	3%
Employed		106	23%	20%	17%	3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		277	94%	90%	76%	4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 17 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	668	721	-7%
Admits	283	313	-10%
Discharges	263	292	-10%
Service Hours	7,443	8,043	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	84%	84%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		544	80%	60%	80%	20% ▲
Abstinence/Reduced Drug Use		436	64%	50%	65%	14% ▲
Employed		83	12%	20%	12%	-8%
Stable Living Situation		481	70%	80%	71%	-10% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		393	92%	90%	92%	2%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Intensive Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	196	248	-21% ▼
Admits	54	66	-18% ▼
Discharges	53	60	-12% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 2 Active Conversion Programs