

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	182	205	-11%	▼
	Admits	189	217	-13%	▼
	Discharges	208	211	-1%	
	Service Hours		14	-100%	▼
	S.Rehab/PHP/IOP	1,674	1,976	-15%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 111 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		99%	80%	92%
✓ Overall		98%	80%	91%
✓ Access		98%	80%	88%
✓ Participation in Treatment		97%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		96%	80%	91%
✓ Outcome		90%	80%	83%
✓ Recovery		86%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	IOP	182	100.0%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	24	13%	15%	Male	111	61%	60%
26-34	44	24%	24%	Female	71	39%	40%
35-44	39	21%	19%	Transgender			0%
45-54	51	28%	22%				
55-64	20	11%	15%				
65+	4	2%	4%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	161	88%	▲ 75%	White/Caucasian	162	89%	▲ 65%
Hisp-Puerto Rican	13	7%	12%	Other	11	6%	13%
Unknown	5	3%	6%	Am. Indian/Native Alaskan	4	2%	1%
Hispanic-Other	3	2%	7%	Black/African American	4	2%	▼ 16%
Hispanic-Cuban			0%	Multiple Races	1	1%	1%
Hispanic-Mexican			1%	Asian			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			3%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

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Unique Clients	182	205	-11% ▼
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Social Rehab/PHP/IOP Days	1,674	1,976	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	6%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	91%
Valid Axis V GAF Score	99%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		153	74%	50%	59%	24% ▲

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge		22	14%	90%	51%	-76% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		202	96%	75%	94%	21% ▲
✓ Abstinence/Reduced Drug Use		130	62%	55%	61%	7%
✓ Improved/Maintained Axis V GAF Score		170	81%	75%	84%	6%
● Stable Living Situation		188	90%	95%	91%	-5%
● Self Help		74	35%	60%	44%	-25% ▼
● Employed		38	18%	50%	32%	-32% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		10	83%	90%	59%	-7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 51 Active Standard IOP Programs