

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,944	2,019	-4%
	Admits	1,567	1,673	-6%
	Discharges	1,713	1,589	8%
	Service Hours	48,230	39,326	23% ▲
	Bed Days	8,397	6,848	23% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 188 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		89%	80%	91%
✓ Respect		88%	80%	91%
✓ Participation in Treatment		88%	80%	92%
✓ Quality and Appropriateness		86%	80%	93%
✓ General Satisfaction		85%	80%	92%
✓ Access		85%	80%	88%
● Outcome		78%	80%	83%
● Recovery		68%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	1,156	32.4%
	Social Rehabilitation	695	19.5%
	Crisis Services	403	11.3%
	Intake	308	8.6%
	Community Support	284	8.0%
	ACT	60	1.7%
	Other	47	1.3%
	Inpatient Services	34	1.0%
	Residential Services	13	0.4%
	Forensic MH	Forensics Community-based	356
Outpatient		70	2.0%
Case Management		36	1.0%
Forensic SA	Forensics Community-based	101	2.8%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	283	15%	15%	Male	1,171	60%	60%	
26-34	359	19%	24%	Female	769	40%	40%	
35-44	347	18%	19%	Transgender	4	0%	0%	
45-54	467	24%	22%	Race	Black/African American	768	40% ▲	16%
55-64	350	18%	15%		White/Caucasian	633	33% ▼	65%
65+	131	7%	4%		Other	419	22%	13%
					Unknown	42	2%	3%
Ethnicity	Non-Hispanic	1,278	66%	75%	Asian	27	1%	1%
	Hisp-Puerto Rican	433	22%	12%	Multiple Races	18	1%	1%
	Hispanic-Other	119	6%	7%	Am. Indian/Native Alaskan	7	0%	1%
	Unknown	100	5%	6%	Hawaiian/Other Pacific Islander	4	0%	0%
	Hispanic-Mexican	8	0%	1%				
Hispanic-Cuban	6	0%	0%					

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

500 Vine Jail Div

Capitol Region Mental Health Center

Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services

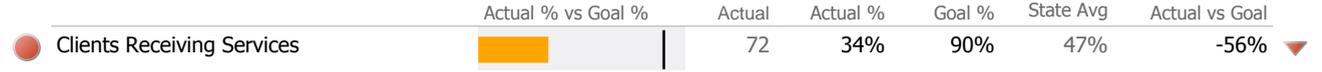
Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

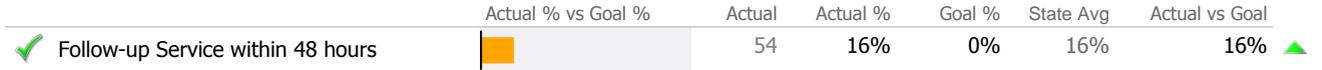
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	345	313	10% ▲
Admits	339	356	-5%
Discharges	293	282	4%
Service Hours	416	227	84% ▲

Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 18 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	60	51	18%	▲
Admits	13	38	-66%	▼
Discharges	9	4	125%	▲
Service Hours	2,483	1,978	26%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	97%
On-Time Periodic		
6 Month Updates	43%	81%
Cooccurring		
MH Screen Complete	100%	84%
SA Screen Complete	100%	82%
Diagnosis		
Valid Axis I Diagnosis	97%	100%
Valid Axis V GAF Score	77%	78%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	11%	65%	46%	-54% ▼
✓ No Re-admit within 30 Days of Discharge		7	88%	85%	93%	3%
● Follow-up within 30 Days of Discharge		0	0%	90%	44%	-90% ▼

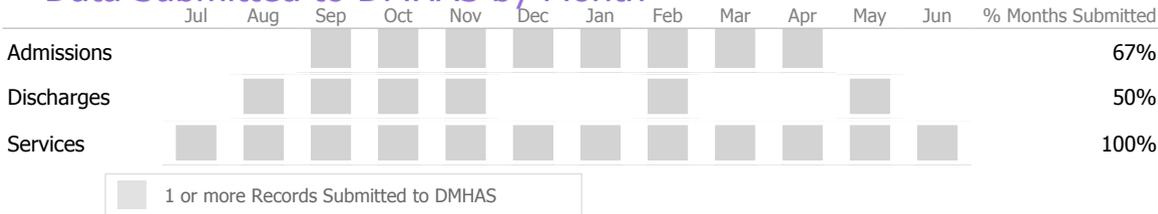
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		37	62%	60%	87%	2%
● Employed		0	0%	15%	11%	-15% ▼
● Social Support		23	38%	60%	76%	-22% ▼
● Improved/Maintained Axis V GAF Score		31	56%	85%	51%	-29% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		51	100%	90%	99%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 14 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	37	-3%
Admits	18	13	38% ▲
Discharges	16	19	-16% ▼
Service Hours	1,202	909	32% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	91%
On-Time Periodic 6 Month Updates	80%	70%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	25%	50%	7%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		36	100%	60%	94%	40% ▲
Employed		2	6%	20%	3%	-14% ▼
Social Support		16	44%	60%	49%	-16% ▼
Stable Living Situation		22	61%	80%	66%	-19% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		20	100%	90%	100%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■		■	■	■		■		■	■	83%
Discharges	■	■	■	■	■		■		■			■	67%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	63%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	78%
SA Screen Complete	N/A	76%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	30%	22%	-30% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	53%	-75% ▼
Social Support		N/A	N/A	60%	69%	-60% ▼
Stable Living Situation		N/A	N/A	95%	86%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	86%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

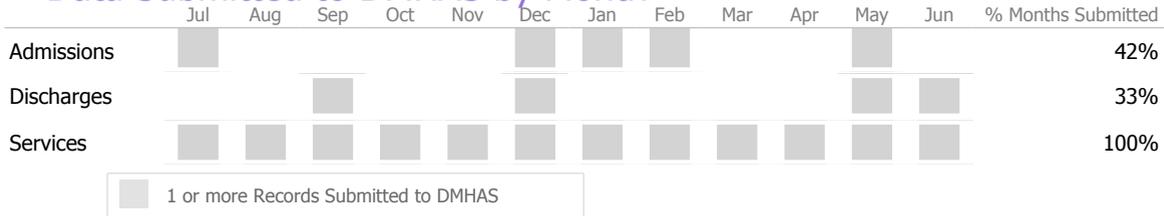
Actual Goal Goal Met Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	21	-5%
Admits	7	8	-13% ▼
Discharges	5	9	-44% ▼
Service Hours	530	654	-19% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

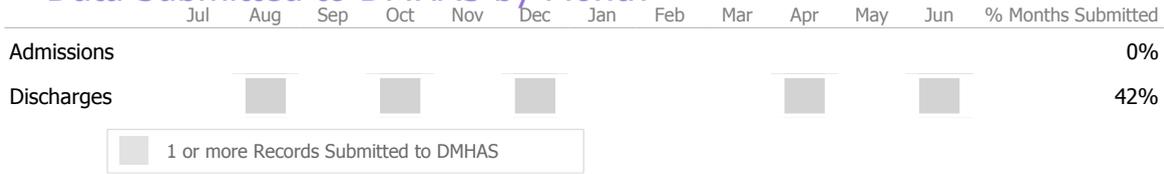
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Re-entry Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	31	-55% ▼
Admits	-	4	-100% ▼
Discharges	10	21	-52% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active UM Screening Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	284	241	18% ▲
Admits	157	102	54% ▲
Discharges	105	113	-7%
Service Hours	4,660	2,021	131% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
On-Time Periodic 6 Month Updates	87%	89%
Cooccurring	Actual	State Avg
MH Screen Complete	96%	83%
SA Screen Complete	96%	81%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	92%	99%
Valid Axis V GAF Score	43%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		89	85%	65%	69%	20% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		262	86%	80%	92%	6%
✓ Social Support		203	67%	60%	80%	7%
● Employed		14	5%	20%	12%	-15% ▼
● Improved/Maintained Axis V GAF Score		41	16%	95%	60%	-79% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		178	89%	90%	98%	-1%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 44 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	83	86	-3%
Admits	11	14	-21% ▼
Discharges	14	12	17% ▲
Service Hours	2,098	1,449	45% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		11	79%	50%	42%	29% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		57	66%	60%	69%	6%
✓ Employed		26	30%	30%	22%	0%
● Stable Living Situation		80	93%	95%	86%	-2%
● Improved/Maintained Axis V GAF Score		13	16%	75%	53%	-59% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	92%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	81%	63%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	78%
✓ SA Screen Complete	100%	76%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	8%	86%

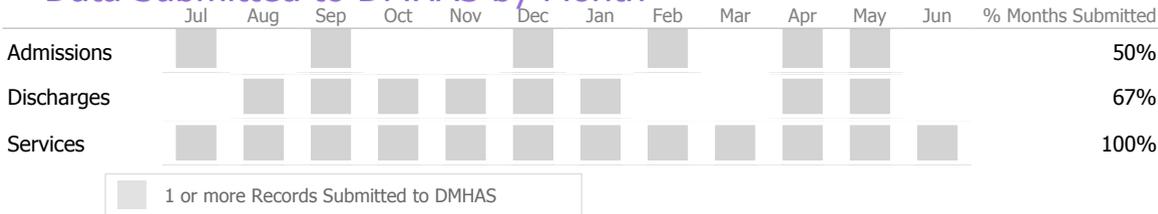
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		72	100%	90%	86%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		9	90%	75%	65%	15% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	70	97	-28% ▼
Admits	15	25	-40% ▼
Discharges	34	45	-24% ▼
Service Hours	2,569	3,074	-16% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	90%
On-Time Periodic 6 Month Updates	85%	91%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	94%
SA Screen Complete	100%	93%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	20%	81%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	21%	50%	37%	-29% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		69	99%	60%	25%	39% ▲
Social Support		48	69%	60%	63%	9%
Stable Living Situation		60	86%	95%	81%	-9%
Employed		3	4%	30%	18%	-26% ▼
Improved/Maintained Axis V GAF Score		18	27%	75%	60%	-48% ▼

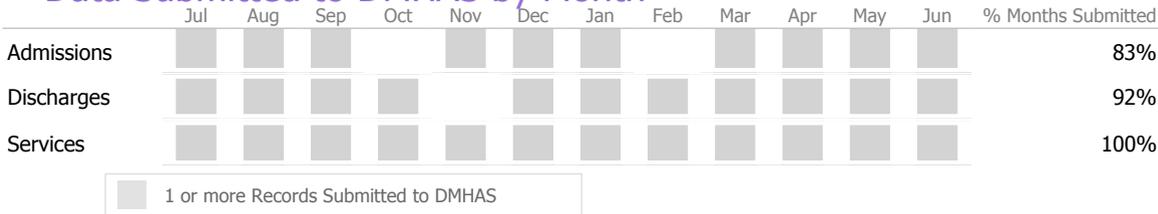
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		36	100%	90%	89%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		13	87%	75%	92%	12% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 2 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	346	382	-9%
Admits	8	49	-84% ▼
Discharges	207	46	350% ▲
Service Hours	5,010	5,327	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	92%
On-Time Periodic 6 Month Updates	77%	63%
Cooccurring MH Screen Complete	83%	78%
SA Screen Complete	83%	76%
Diagnosis Valid Axis I Diagnosis	99%	99%
Valid Axis V GAF Score	86%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		180	87%	50%	42%	37% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		224	65%	60%	69%	5%
Stable Living Situation		331	96%	95%	86%	1%
Improved/Maintained Axis V GAF Score		206	60%	75%	53%	-15% ▼
Employed		20	6%	30%	22%	-24% ▼

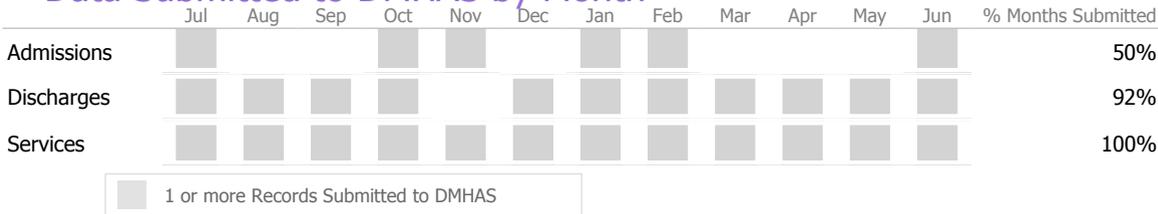
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		303	100%	90%	86%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		8	100%	75%	65%	25% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

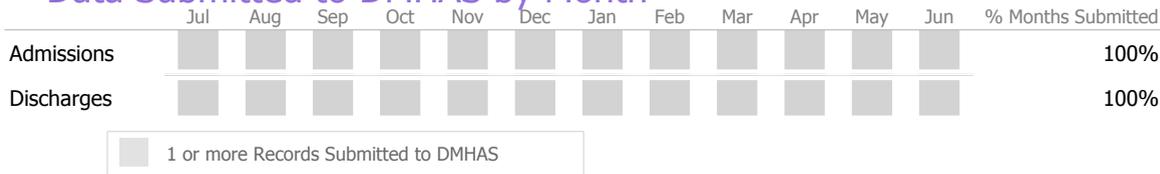
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	140	142	-1%
Admits	150	156	-4%
Discharges	149	152	-2%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		156	99%	75%	64%	24% ▲
✓ Community Location Evaluation		156	99%	80%	64%	19% ▲
● Follow-up Service within 48 hours		15	38%	90%	53%	-52% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	10	30% ▲
Admits	4	4	0%
Discharges	5	1	400% ▲
Bed Days	2,749	1,191	131% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	80%	60%	68%	20% ▲
✓ Follow-up within 30 Days of Discharge		4	100%	90%	81%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		12	92%	95%	96%	-3%
● Employed		1	8%	25%	8%	-17% ▼
● Social Support		5	38%	60%	86%	-22% ▼
● Improved/Maintained Axis V GAF Score		5	56%	95%	69%	-39% ▼

Data Submission Quality

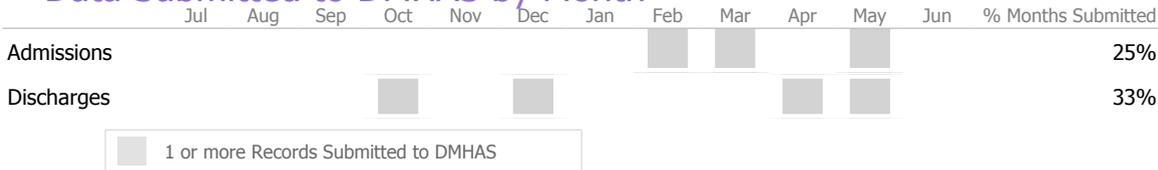
Data Entry	Actual	State Avg
Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
6 Month Updates		89%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		83%
✓ SA Screen Complete		82%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		100%
Valid Axis V GAF Score		93%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	592 days	0.3	75%	90%	93%	-15% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	24	-4%
Admits	9	10	-10%
Discharges	11	8	38% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	45	-24% ▼
Admits	20	30	-33% ▼
Discharges	20	30	-33% ▼
Bed Days	5,648	5,657	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	75%	75%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	9%	9%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	75%	95%	75%	-20% ▼
No Re-admit within 30 Days of Discharge		17	85%	85%	85%	0%
Follow-up within 30 Days of Discharge		12	80%	90%	80%	-10%

Recovery

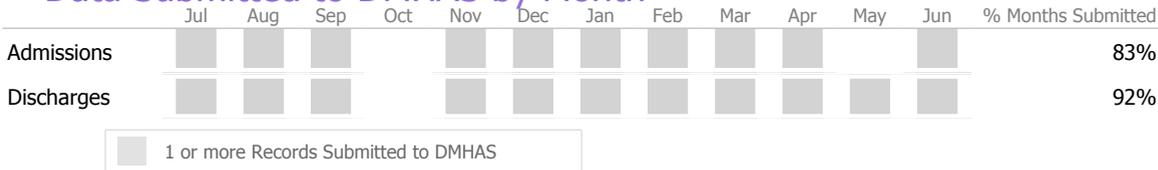
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		3	11%	75%	11%	-64% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		16	318 days	0.2	96%	90%	96%	6%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

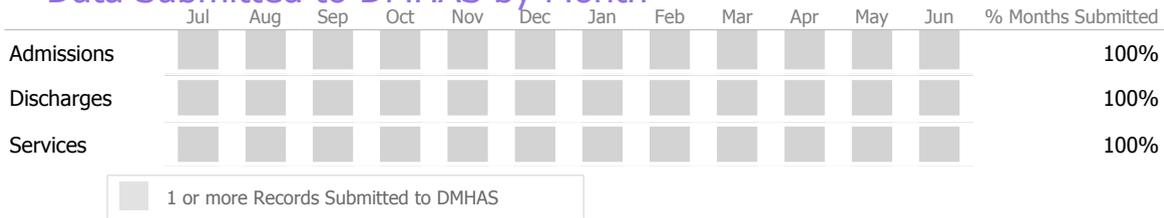
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Non-Certified Subacute Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	294	293	0%
Admits	157	164	-4%
Discharges	179	153	17% ▲
Service Hours	617	532	16% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Central Intake Programs

JD Sub Use

Capitol Region Mental Health Center

Forensic SA - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services

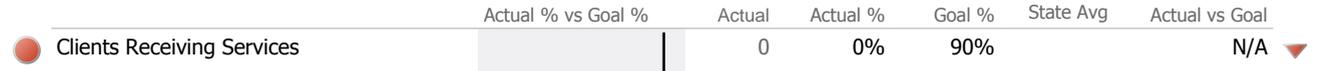
Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	101	127	-20% ▼
Admits	73	124	-41% ▼
Discharges	64	99	-35% ▼
Service Hours	-	-	

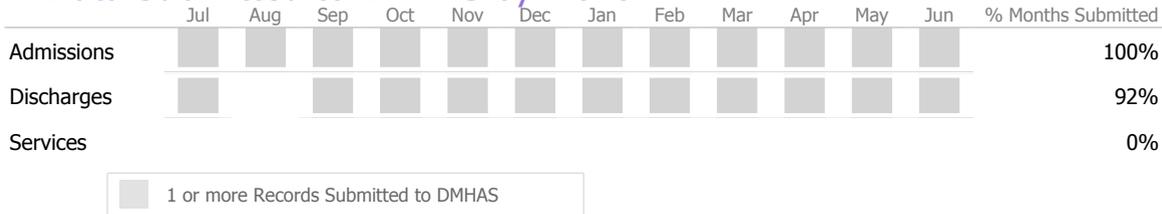
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

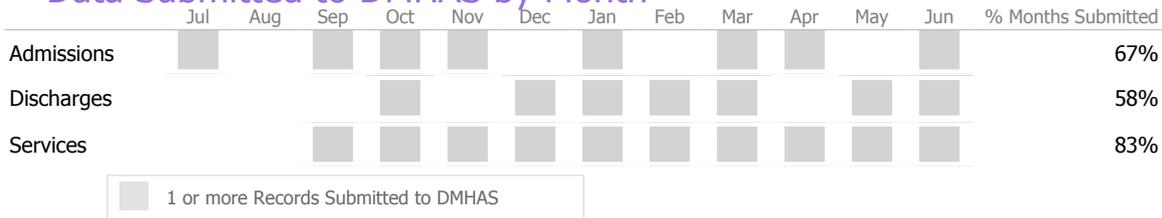
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	6	300% ▲
Admits	19	4	375% ▲
Discharges	12	1	1100% ▲
Service Hours	66	46	44% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 14 Active Other Programs

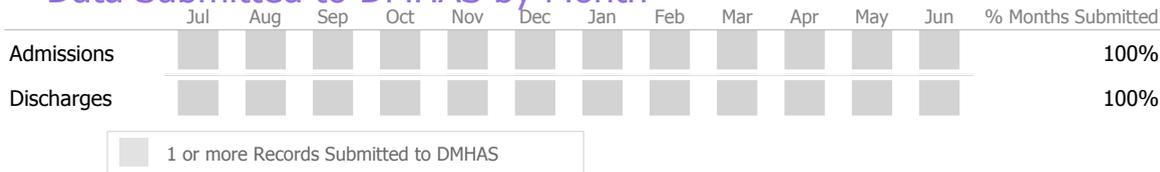
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	287	296	-3%
Admits	375	360	4%
Discharges	372	367	1%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		386	93%	75%	64%	18% ▲
✓ Community Location Evaluation		402	97%	80%	64%	17% ▲
● Follow-up Service within 48 hours		60	50%	90%	53%	-40% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Peer Support

Capitol Region Mental Health Center

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services

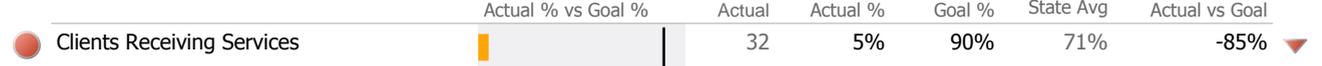
Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

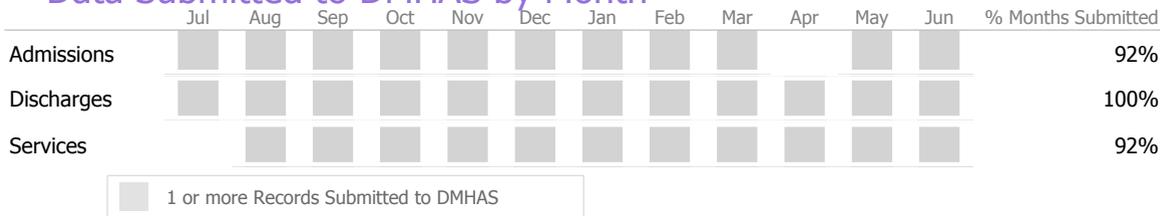
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	695	692	0%
Admits	82	90	-9%
Discharges	82	79	4%
Service Hours	74	35	112% ▲
Social Rehab/PHP/IOP Days	0	193	-100% ▼

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 38 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	311	322	-3%
Admits	42	42	0%
Discharges	35	53	-34% ▼
Service Hours	5,071	4,952	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	92%
On-Time Periodic 6 Month Updates	91%	63%
Cooccurring	Actual	State Avg
MH Screen Complete	94%	78%
SA Screen Complete	94%	76%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	96%	99%
Valid Axis V GAF Score	34%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	3%	50%	42%	-47% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		181	58%	60%	69%	-2%
Stable Living Situation		274	88%	95%	86%	-7%
Employed		12	4%	30%	22%	-26% ▼
Improved/Maintained Axis V GAF Score		74	25%	75%	53%	-50% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		270	97%	90%	86%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		32	76%	75%	65%	1%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■			■	■	■	■	83%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	282	290	-3%
Admits	26	26	0%
Discharges	35	34	3%
Service Hours	5,512	5,059	9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	92%
On-Time Periodic 6 Month Updates	99%	63%
Cooccurring MH Screen Complete	92%	78%
SA Screen Complete	94%	76%
Diagnosis Valid Axis I Diagnosis	99%	99%
Valid Axis V GAF Score	52%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	26%	50%	42%	-24%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		241	85%	60%	69%	25%
Stable Living Situation		274	97%	95%	86%	2%
Employed		30	11%	30%	22%	-19%
Improved/Maintained Axis V GAF Score		100	38%	75%	53%	-37%

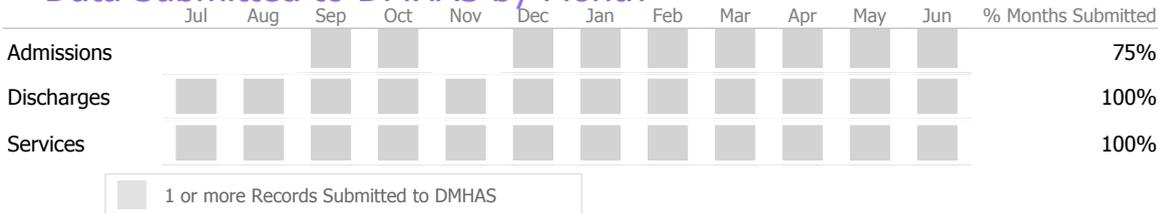
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		245	99%	90%	86%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		23	88%	75%	65%	13%

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	155	158	-2%
Admits	42	38	11% ▲
Discharges	55	47	17% ▲
Service Hours	17,923	13,028	38% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	92%
On-Time Periodic 6 Month Updates	55%	63%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	78%
SA Screen Complete	98%	76%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	82%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		16	29%	50%	42%	-21% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		89	56%	60%	69%	-4%
Stable Living Situation		136	86%	95%	86%	-9%
Improved/Maintained Axis V GAF Score		81	61%	75%	53%	-14% ▼
Employed		8	5%	30%	22%	-25% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		102	99%	90%	86%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		33	80%	75%	65%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■		■	■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■		■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs