

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,558	1,848	38% ▲
	Admits	1,599	1,204	33% ▲
	Discharges	1,708	787	117% ▲
	Service Hours	8,494	1,678	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	1,533	57.8%
Addiction			
	Outpatient	925	34.9%
	Case Management	162	6.1%
Mental Health			
	Case Management	31	1.2%

Consumer Satisfaction Survey

(Based on 108 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		95%	80%	93%
✓ Participation in Treatment		95%	80%	92%
✓ General Satisfaction		94%	80%	92%
✓ Overall		94%	80%	91%
✓ Respect		92%	80%	91%
✓ Access		88%	80%	88%
✓ Outcome		87%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	670	26%	▲ 15%	Male	1,946	76%	▲ 60%
26-34	762	30%	24%	Female	610	24%	▼ 40%
35-44	483	19%	19%	Transgender			0%
45-54	404	16%	22%				
55-64	191	7%	15%				
65+	43	2%	4%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,316	51%	▼ 75%	White/Caucasian	1,040	41%	▼ 65%
Hisp-Puerto Rican	840	33%	▲ 12%	Black/African American	763	30%	▲ 16%
Hispanic-Other	328	13%	7%	Other	677	26%	▲ 13%
Hispanic-Mexican	48	2%	1%	Unknown	44	2%	3%
Hispanic-Cuban	15	1%	0%	Asian	25	1%	1%
Unknown	11	0%	6%	Am. Indian/Native Alaskan	6	0%	1%
				Hawaiian/Other Pacific Islander	2	0%	0%
				Multiple Races	1	0%	1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	17	18% ▲
Admits	6	3	100% ▲
Discharges	6	3	100% ▲
Service Hours	265	273	-3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		19	95%	85%	90%	10%

Service Utilization

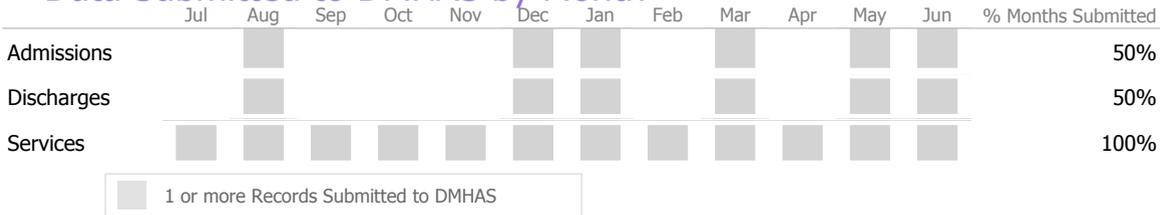
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		13	93%	90%	90%	3%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		71%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 54 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	925	545	70% ▲
Admits	655	397	65% ▲
Discharges	784	218	260% ▲
Service Hours	7,788	1,081	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	97%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	100%	49%
Cooccurring		
MH Screen Complete	98%	96%
SA Screen Complete	93%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		381	49%	50%	53%	-1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		842	85%	75%	90%	10%
Stable Living Situation		933	94%	95%	90%	-1%
Improved/Maintained Axis V GAF Score		667	82%	75%	68%	7%
Abstinence/Reduced Drug Use		460	47%	55%	59%	-8%
Employed		311	31%	50%	44%	-19%
Self Help		54	5%	60%	24%	-55%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		203	99%	90%	83%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		506	82%	75%	80%	7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services		█	█	█	█	█	█	█	█	█	█	█	92%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

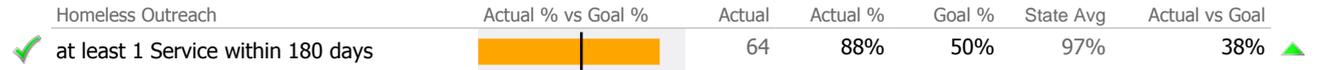
█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

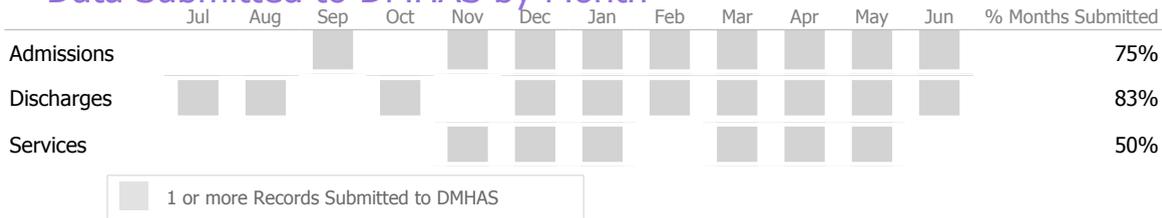
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	162	127	28% ▲
Admits	73	72	1%
Discharges	132	39	238% ▲
Service Hours	82	201	-59% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

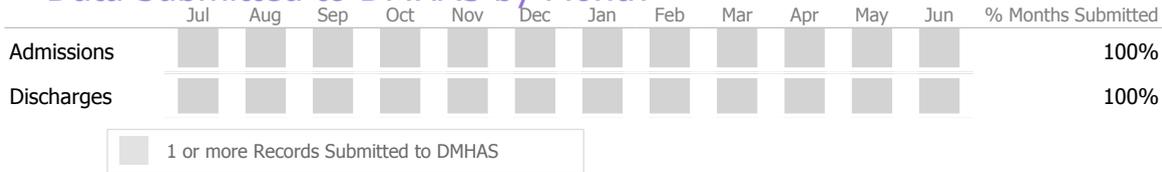
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,533	1,197	28% ▲
Admits	864	722	20% ▲
Discharges	784	527	49% ▲

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	10	10%
Admits	1	10	-90% ▼
Discharges	2	-	
Service Hours	359	125	188% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	91%	85%	90%	6%

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	90%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
6 Month Updates		71%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 54 Active Supportive Housing – Development Programs