

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	105	97	8%
	Admits	43	46	-7%
	Discharges	47	35	34% ▲
	Service Hours	3,423	3,445	-1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	105	100.0%

Consumer Satisfaction Survey

(Based on 58 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		97%	80%	88%
✓ Participation in Treatment		96%	80%	92%
✓ Respect		96%	80%	91%
✓ Recovery		93%	80%	79%
✓ Outcome		86%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	15	14%	15%
26-34	21	20%	24%
35-44	13	12%	19%
45-54	26	25%	22%
55-64	26	25%	15%
65+	4	4%	4%

Gender	#	%	State Avg
Female	54	51%	40% ▲
Male	51	49%	60% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	89	85%	75%
Hisp-Puerto Rican	12	11%	12%
Hispanic-Cuban	1	1%	0%
Hispanic-Mexican	1	1%	1%
Hispanic-Other	1	1%	7%
Unknown	1	1%	6%

Race	#	%	State Avg
White/Caucasian	92	88%	65% ▲
Black/African American	12	11%	16%
Hawaiian/Other Pacific Islander	1	1%	0%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Other			13% ▼
Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

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Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		48	45%	35%	39%	10% ▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		59	98%	90%	96%	8%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data		95%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates		89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■		■	■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs