

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	142	116	22%	▲
	Admits	105	103	2%	
	Discharges	120	81	48%	▲
	Service Hours	295	322	-8%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Employment Services	142	100.0%

Consumer Satisfaction Survey

(Based on 35 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		94%	80%	92%
✓ Participation in Treatment		94%	80%	92%
✓ Access		93%	80%	88%
✓ Overall		91%	80%	91%
✓ Quality and Appropriateness		91%	80%	93%
✓ Respect		91%	80%	91%
● Outcome		74%	80%	83%
● Recovery		74%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	10	7%	15%
26-34	47	33%	24%
35-44	34	24%	19%
45-54	38	27%	22%
55-64	11	8%	15%
65+	1	1%	4%

Gender	#	%	State Avg
Male	119	84%	▲ 60%
Female	23	16%	▼ 40%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	134	94%	▲ 12%
Hispanic-Other	8	6%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Non-Hispanic			▼ 75%
Unknown			6%

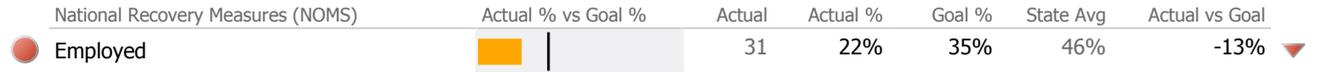
Race	#	%	State Avg
Other	139	98%	▲ 13%
White/Caucasian	2	1%	▼ 65%
Black/African American	1	1%	▼ 16%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Recovery



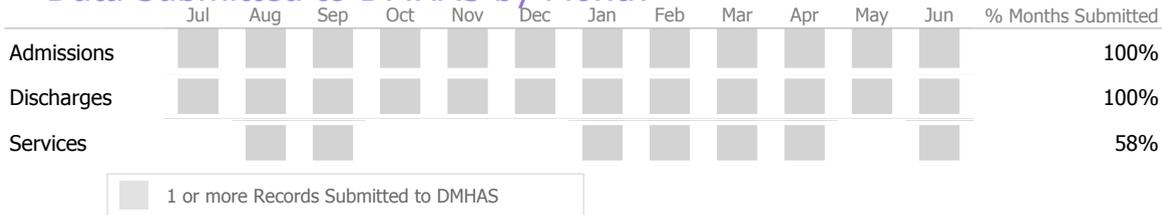
Service Utilization



Data Submission Quality



Data Submitted to DMHAS by Month



* State Avg based on 7 Active Employment Services Programs