

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	140	190	-26% ▼
	Admits	136	14	871%
	Discharges	143	184	-22% ▼
	Service Hours	631	1,990	-68% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	137	95.8%
	Outpatient	6	4.2%

### Consumer Satisfaction Survey

(Based on 99 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Quality and Appropriateness		99%	80%	93%
✓ Overall		99%	80%	91%
✓ Outcome		96%	80%	83%
✓ Recovery		95%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	6	4%	15% ▼
26-34	15	11%	24% ▼
35-44	30	21%	19%
45-54	43	31%	22%
55-64	39	28%	15% ▲
65+	7	5%	4%

Gender	#	%	State Avg
Female	100	71%	40% ▲
Male	40	29%	60% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	131	94%	75% ▲
Hisp-Puerto Rican	6	4%	12%
Hispanic-Other	3	2%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			6%

Race	#	%	State Avg
Black/African American	88	63%	16% ▲
White/Caucasian	32	23%	65% ▼
Other	19	14%	13%
Asian	1	1%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	137	1	13600% ▲
Admits	136	1	13500% ▲
Discharges	137	-	
Service Hours	629	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic 6 Month Updates	N/A	89%
Cooccurring	Actual	State Avg
MH Screen Complete	93%	83%
SA Screen Complete	92%	81%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	86%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		134	98%	65%	69%	33% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		132	96%	60%	80%	36% ▲
✓ Stable Living Situation		135	99%	80%	92%	19% ▲
✓ Improved/Maintained Axis V GAF Score		131	96%	95%	60%	1%
✓ Employed		28	20%	20%	12%	0%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	98%	N/A ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 44 Active CSP Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	190	-97% ▼
Admits	-	13	-100% ▼
Discharges	6	184	-97% ▼
Service Hours	1	1,990	-100% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
On-Time Periodic 6 Month Updates	N/A	63%
Cooccurring MH Screen Complete	N/A	78%
SA Screen Complete	N/A	76%
Diagnosis Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	86%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	67%	50%	42%	17% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		6	100%	60%	69%	40% ▲
Employed		3	50%	30%	22%	20% ▲
Improved/Maintained Axis V GAF Score		5	83%	75%	53%	8% ▲
Stable Living Situation		6	100%	95%	86%	5% ▲

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	86%	N/A ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	65%	-75% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual   
  Goal   
  Goal Met   
  Below Goal

\* State Avg based on 94 Active Standard Outpatient Programs