

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	111	109	2%
	Admits	52	61	-15% ▼
	Discharges	64	49	31% ▲
	Service Hours	3,832	4,110	-7%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	74	61.2%
	Education Support	47	38.8%

Consumer Satisfaction Survey

(Based on 60 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Respect		98%	80%	91%
✓ Outcome		92%	80%	83%
✓ Recovery		92%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	29	26%	▲ 15%
26-34	25	23%	24%
35-44	22	20%	19%
45-54	28	25%	22%
55-64	6	5%	15%
65+			4%

Gender	#	%	State Avg
Male	71	64%	60%
Female	40	36%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	82	74%	75%
Hisp-Puerto Rican	21	19%	12%
Hispanic-Other	7	6%	7%
Hispanic-Mexican	1	1%	1%
Hispanic-Cuban			0%
Unknown			6%

Race	#	%	State Avg
White/Caucasian	47	42%	▼ 65%
Black/African American	33	30%	▲ 16%
Other	28	25%	▲ 13%
Hawaiian/Other Pacific Islander	2	2%	0%
Multiple Races	1	1%	1%
Am. Indian/Native Alaskan			1%
Asian			1%
Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	74	69	7%
Admits	34	32	6%
Discharges	38	29	31% ▲
Service Hours	2,003	2,123	-6%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		35	47%	35%	39%	12% ▲

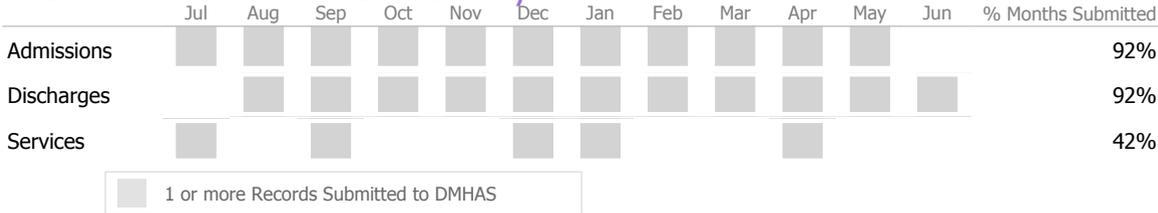
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		35	97%	90%	96%	7%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data		95%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates		89%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	49	-4%
Admits	18	29	-38% ▼
Discharges	26	20	30% ▲
Service Hours	1,829	1,987	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Enrolled in Educational Program		29	62%	35%	57%	27% ▲

Service Utilization

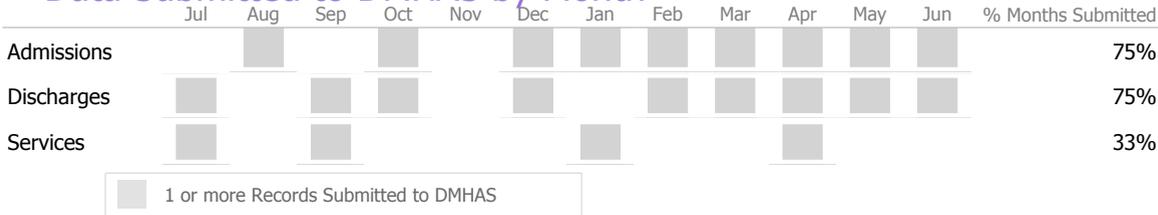
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		21	100%	90%	100%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		86%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 5 Active Education Support Programs