

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	83	84	-1%
	Admits	5	6	-17% ▼
	Discharges	6	6	0%
	Service Hours	16,954	18,348	-8%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	44	53.0%
	Residential Services	39	47.0%

Consumer Satisfaction Survey

(Based on 72 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Recovery		97%	80%	79%
✓ Participation in Treatment		97%	80%	92%
✓ Outcome		95%	80%	83%
✓ General Satisfaction		94%	80%	92%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	1	1%	15% ▼
26-34	11	13%	24% ▼
35-44	9	11%	19%
45-54	24	29%	22%
55-64	32	39%	15% ▲
65+	6	7%	4%

Gender	#	%	State Avg
Female	44	53%	40% ▲
Male	39	47%	60% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	74	89%	75% ▲
Hisp-Puerto Rican	6	7%	12%
Hispanic-Other	3	4%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			6%

Race	#	%	State Avg
White/Caucasian	46	55%	65%
Black/African American	37	45%	16% ▲
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			13% ▼
Unknown			3%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	42	-7%
Admits	1	5	-80% ▼
Discharges	4	4	0%
Service Hours	10,097	11,943	-15% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	50%	50%	74%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		36	92%	60%	87%	32% ▲
✓ Stable Living Situation		39	100%	85%	93%	15% ▲
✓ Employed		15	38%	25%	12%	13% ▲
● Improved/Maintained Axis V GAF Score		4	10%	95%	77%	-85% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		87%

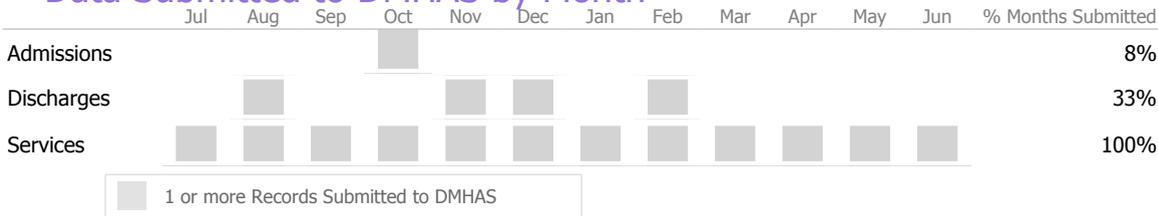
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		35	100%	90%	96%	10%

Cooccurring	Actual	State Avg
MH Screen Complete		92%
SA Screen Complete		90%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		98%
Valid Axis V GAF Score		97%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 42 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	42	5%
Admits	4	1	300% ▲
Discharges	2	2	0%
Service Hours	6,857	6,405	7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		44	100%	85%	79%	15% ▲

Service Utilization

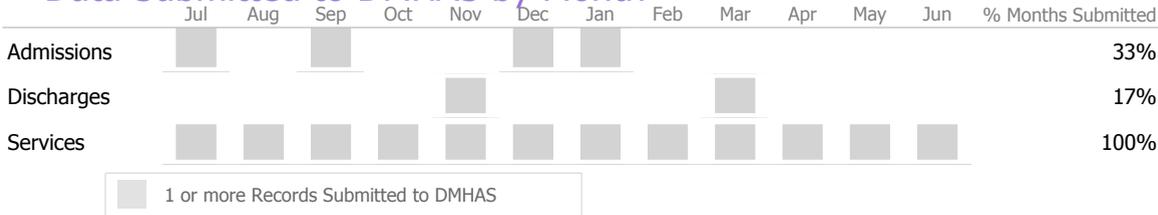
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		42	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		80%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 71 Active Supportive Housing – Scattered Site Programs