

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	870	1,003	-13%	▼
	Admits	451	188	140%	▲
	Discharges	375	581	-35%	▼
	Service Hours	6,076	4,849	25%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	870	100.0%

Consumer Satisfaction Survey (Based on 161 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		93%	80%	91%
✓ Quality and Appropriateness		93%	80%	93%
✓ General Satisfaction		93%	80%	92%
✓ Participation in Treatment		91%	80%	92%
✓ Respect		90%	80%	91%
✓ Access		89%	80%	88%
● Outcome		71%	80%	83%
● Recovery		69%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	70	8%	15%
26-34	149	17%	24%
35-44	164	19%	19%
45-54	280	32%	22%
55-64	173	20%	15%
65+	34	4%	4%

Gender	#	%	State Avg
Female	510	59%	▲ 40%
Male	360	41%	▼ 60%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	522	60%	▲ 12%
Non-Hispanic	261	30%	▼ 75%
Hispanic-Other	68	8%	7%
Unknown	18	2%	6%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican			1%

Race	#	%	State Avg
Other	564	65%	▲ 13%
Black/African American	157	18%	16%
White/Caucasian	111	13%	▼ 65%
Multiple Races	17	2%	1%
Unknown	10	1%	3%
Am. Indian/Native Alaskan	5	1%	1%
Asian	3	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	729	860	-15%	▼
Admits	359	167	115%	▲
Discharges	304	495	-39%	▼
Service Hours	4,998	4,134	21%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		126	41%	50%	42%	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Social Support		443	59%	60%	69%	-1%
● Stable Living Situation		650	87%	95%	86%	-8%
✓ Improved/Maintained Axis V GAF Score		443	77%	75%	53%	2%
● Employed		83	11%	30%	22%	-19%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 91%	92%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	 75%	63%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	 97%	78%
✓ SA Screen Complete	 98%	76%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	 100%	99%
✓ Valid Axis V GAF Score	 97%	86%

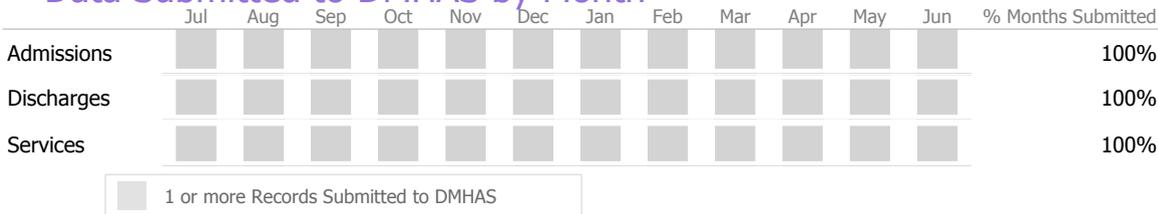
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	 99%	436	99%	90%	86%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days	 71%	252	71%	75%	65%	-4%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	152	145	5%
Admits	92	21	338% ▲
Discharges	71	86	-17% ▼
Service Hours	1,079	716	51% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	75%	63%
Cooccurring	Actual	State Avg
MH Screen Complete	99%	78%
SA Screen Complete	99%	76%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	95%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		31	44%	50%	42%	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		107	69%	60%	69%	9%
Stable Living Situation		135	88%	95%	86%	-7%
Improved/Maintained Axis V GAF Score		88	69%	75%	53%	-6%
Employed		14	9%	30%	22%	-21% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		83	100%	90%	86%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		57	63%	75%	65%	-12% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	83%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs