

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	253	328	-23%	▼
	Admits	19	108	-82%	▼
	Discharges	63	94	-33%	▼
	Service Hours	1,585	2,241	-29%	▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Outpatient	253	100.0%

### Consumer Satisfaction Survey

(Based on 99 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		93%	80%	92%
✓ Quality and Appropriateness		92%	80%	93%
✓ Participation in Treatment		89%	80%	92%
✓ Respect		88%	80%	91%
✓ Overall		86%	80%	91%
✓ Access		84%	80%	88%
● Recovery		70%	80%	79%
● Outcome		67%	80%	83%

Satisfied %    |    Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	14	6%	15%
26-34	31	12%	24%
35-44	48	19%	19%
45-54	76	30%	22%
55-64	70	28%	15%
65+	14	6%	4%

Gender	#	%	State Avg
Female	154	61%	40%
Male	99	39%	60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	199	79%	75%
Hisp-Puerto Rican	27	11%	12%
Unknown	14	6%	6%
Hispanic-Other	11	4%	7%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican	1	0%	1%

Race	#	%	State Avg
White/Caucasian	112	44%	65%
Black/African American	93	37%	16%
Other	28	11%	13%
Unknown	9	4%	3%
Am. Indian/Native Alaskan	5	2%	1%
Asian	3	1%	1%
Multiple Races	2	1%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	253	328	-23% ▼
Admits	19	108	-82% ▼
Discharges	63	94	-33% ▼
Service Hours	1,585	2,241	-29% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	31%	63%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	78%
SA Screen Complete	100%	76%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	82%	86%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	24%	50%	42%	-26% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		175	69%	60%	69%	9%
Stable Living Situation		196	77%	95%	86%	-18% ▼
Employed		20	8%	30%	22%	-22% ▼
Improved/Maintained Axis V GAF Score		13	5%	75%	53%	-70% ▼

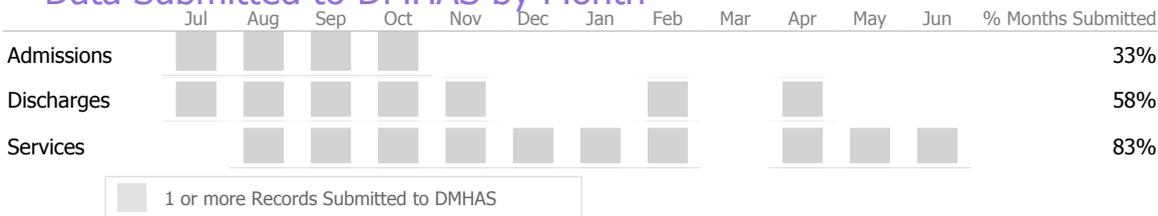
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		158	83%	90%	86%	-7%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		13	68%	75%	65%	-7%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 94 Active Standard Outpatient Programs