

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	246	262	-6%
	Admits	138	131	5%
	Discharges	113	162	-30% ▼
	Service Hours	5,656	5,487	3%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Employment Services	246	100.0%

### Consumer Satisfaction Survey

(Based on 92 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		96%	80%	91%
✓ Quality and Appropriateness		96%	80%	93%
✓ General Satisfaction		95%	80%	92%
✓ Overall		95%	80%	91%
✓ Access		94%	80%	88%
✓ Participation in Treatment		94%	80%	92%
✓ Outcome		89%	80%	83%
✓ Recovery		88%	80%	79%

### Client Demographics

Age	#	%	State Avg
18-25	20	8%	15%
26-34	43	18%	24%
35-44	58	24%	19%
45-54	70	29%	22%
55-64	46	19%	15%
65+	6	2%	4%

Gender	#	%	State Avg
Male	128	52%	60%
Female	117	48%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	195	79%	75%
Hisp-Puerto Rican	25	10%	12%
Hispanic-Other	23	9%	7%
Unknown	3	1%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	109	44%	65% ▼
Black/African American	89	36%	16% ▲
Other	43	17%	13%
Asian	2	1%	1%
Multiple Races	2	1%	1%
Am. Indian/Native Alaskan	1	0%	1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	31	-6%
Admits	7	12	-42% ▼
Discharges	5	10	-50% ▼
Service Hours	595	710	-16% ▼

### Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Employed		7	24%	35%	39%	-11% ▼

### Service Utilization

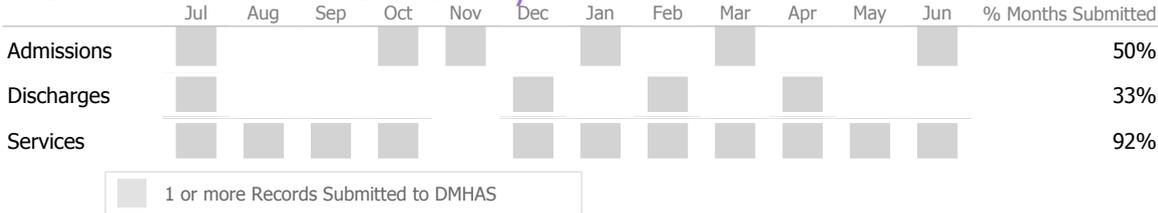
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		24	100%	90%	96%	10%

### Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data		95%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates		89%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 40 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	139	156	-11% ▼
Admits	71	64	11% ▲
Discharges	53	89	-40% ▼
Service Hours	3,013	3,152	-4%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		64	45%	35%	39%	10% ▲

### Service Utilization

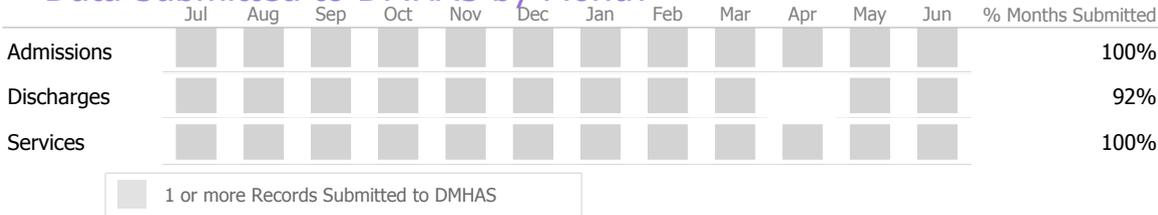
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		91	100%	90%	96%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		95%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		89%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual   
 |   
  Goal   
 ✓ Goal Met   
 ● Below Goal

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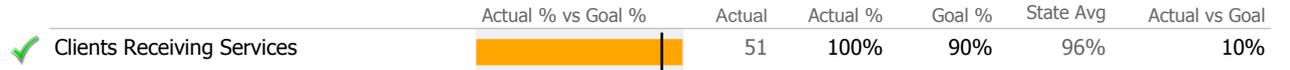
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	98	99	-1%
Admits	60	55	9%
Discharges	55	63	-13% ▼
Service Hours	2,048	1,624	26% ▲

### Recovery



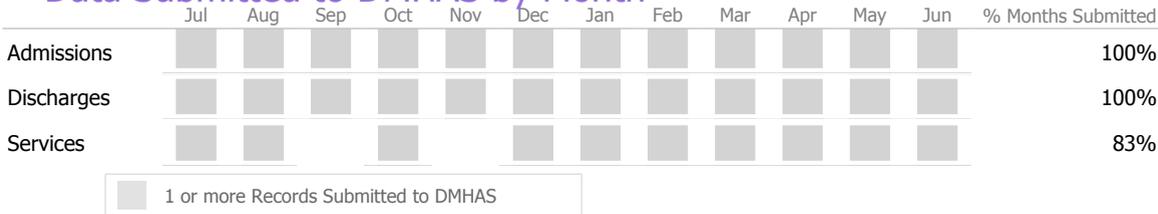
### Service Utilization



### Data Submission Quality



### Data Submitted to DMHAS by Month



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