

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	14	13	8%
	Admits	5	4	25% ▲
	Discharges	6	4	50% ▲
	Service Hours	-	-	-
	Bed Days	3,115	3,164	-2%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 8 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		88%	80%	93%
✓ Participation in Treatment		88%	80%	92%
✓ General Satisfaction		88%	80%	92%
✓ Access		88%	80%	88%
● Overall		75%	80%	91%
● Respect		75%	80%	91%
● Outcome		63%	80%	83%
● Recovery		57%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Residential Services	14	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	0	0%	15% ▼
26-34	3	21%	24%
35-44	3	21%	19%
45-54	6	43% ▲	22%
55-64	1	7%	15%
65+	1	7%	4%

Gender	#	%	State Avg
Male	9	64%	60%
Female	5	36%	40%
Transgender	0	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	14	100% ▲	75%
Hispanic-Cuban	0	0%	0%
Hispanic-Mexican	0	0%	1%
Hispanic-Other	0	0%	7%
Hisp-Puerto Rican	0	0%	12% ▼
Unknown	0	0%	6%

Race	#	%	State Avg
White/Caucasian	11	79% ▲	65%
Black/African American	3	21%	16%
Am. Indian/Native Alaskan	0	0%	1%
Asian	0	0%	1%
Multiple Races	0	0%	1%
Hawaiian/Other Pacific Islander	0	0%	0%
Other	0	0%	13% ▼
Unknown	0	0%	3%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

### Program Activity

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### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	83%	60%	68%	23% ▲
✓ Follow-up within 30 Days of Discharge		5	100%	90%	81%	10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		11	79%	60%	86%	19% ▲
✓ Stable Living Situation		14	100%	95%	96%	5%
✓ Improved/Maintained Axis V GAF Score		13	100%	95%	69%	5%
● Employed		0	0%	25%	8%	-25% ▼

### Data Submission Quality

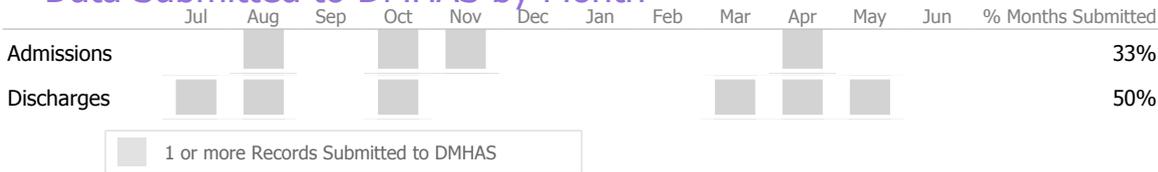
Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	89%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	83%
✓ SA Screen Complete	100%	82%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	93%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		9	834 days	0.2	95%	90%	93%	5%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 74 Active Supervised Apartments Programs