

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|---------------|----------------|--------|----------|------------|---|
| | Unique Clients | 15 | 20 | -25% | ▼ |
| | Admits | 4 | 15 | -73% | ▼ |
| | Discharges | 3 | 11 | -73% | ▼ |
| | Service Hours | | - | | |
| | Bed Days | 4,768 | 3,974 | 20% | ▲ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 10 FY15 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Quality and Appropriateness | | 90% | 80% | 93% |
| ✓ Participation in Treatment | | 90% | 80% | 92% |
| ✓ General Satisfaction | | 90% | 80% | 92% |
| ✓ Overall | | 90% | 80% | 91% |
| ✓ Access | | 90% | 80% | 88% |
| ✓ Respect | | 88% | 80% | 91% |
| ✓ Outcome | | 88% | 80% | 83% |
| ✓ Recovery | | 88% | 80% | 79% |

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|----------------------|----|--------|
| Mental Health | Residential Services | 15 | 100.0% |

Client Demographics

| Age | # | % | State Avg | Gender | # | % | State Avg |
|-------------------|----|-----|-----------|---------------------------------|----|-----|-----------|
| 18-25 | 14 | 93% | ▲ 15% | Male | 13 | 87% | ▲ 60% |
| 26-34 | 1 | 7% | ▼ 24% | Female | 2 | 13% | ▼ 40% |
| 35-44 | | | ▼ 19% | Transgender | | | 0% |
| 45-54 | | | ▼ 22% | | | | |
| 55-64 | | | ▼ 15% | | | | |
| 65+ | | | 4% | | | | |
| Ethnicity | # | % | State Avg | Race | # | % | State Avg |
| Non-Hispanic | 11 | 73% | 75% | Black/African American | 6 | 40% | ▲ 16% |
| Hisp-Puerto Rican | 2 | 13% | 12% | White/Caucasian | 5 | 33% | ▼ 65% |
| Hispanic-Other | 1 | 7% | 7% | Other | 3 | 20% | 13% |
| Unknown | 1 | 7% | 6% | Unknown | 1 | 7% | 3% |
| Hispanic-Cuban | | | 0% | Am. Indian/Native Alaskan | | | 1% |
| Hispanic-Mexican | | | 1% | Asian | | | 1% |
| | | | | Multiple Races | | | 1% |
| | | | | Hawaiian/Other Pacific Islander | | | 0% |

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 5 | 8 | -38% ▼ |
| Admits | 1 | 6 | -83% ▼ |
| Discharges | 2 | 4 | -50% ▼ |
| Bed Days | 1,335 | 1,331 | 0% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully | | 1 | 50% | 60% | 68% | -10% ▼ |
| ✓ Follow-up within 30 Days of Discharge | | 1 | 100% | 90% | 81% | 10% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 5 | 100% | 60% | 86% | 40% ▲ |
| ✓ Stable Living Situation | | 5 | 100% | 95% | 96% | 5% |
| ● Employed | | 1 | 20% | 25% | 8% | -5% |
| ● Improved/Maintained Axis V GAF Score | | 2 | 50% | 95% | 69% | -45% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | | 99% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates | | 89% |

| Cooccurring | Actual | State Avg |
|--------------------|--------|-----------|
| MH Screen Complete | | 83% |
| SA Screen Complete | | 82% |

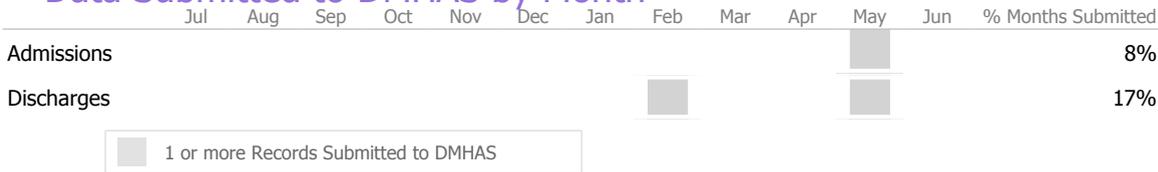
| Diagnosis | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid Axis I Diagnosis | | 100% |
| Valid Axis V GAF Score | | 93% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | | 8 | 519 days | 0.5 | 46% | 90% | 93% | -44% ▼ |

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6 | 8 | -25% ▼ |
| Admits | 1 | 5 | -80% ▼ |
| Discharges | - | 3 | -100% ▼ |
| Bed Days | 2,194 | 1,669 | 31% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|----------------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| On-Time Periodic 6 Month Updates | 0% | 89% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | 0% | 83% |
| SA Screen Complete | 0% | 82% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 100% |
| Valid Axis V GAF Score | 67% | 93% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 60% | 68% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 81% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 5 | 83% | 60% | 86% | 23% ▲ |
| ✓ Stable Living Situation | | 6 | 100% | 95% | 96% | 5% |
| ● Employed | | 1 | 17% | 25% | 8% | -8% |
| ● Improved/Maintained Axis V GAF Score | | 0 | 0% | 95% | 69% | -95% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 4 | 586 days | 0.2 | 150% | 90% | 93% | 60% ▲ |

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | | | | 8% |
| Discharges | | | | | | | | | | | | | 0% |

Legend: Grey bar = 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 5 | 7 | -29% ▼ |
| Admits | 2 | 4 | -50% ▼ |
| Discharges | 1 | 4 | -75% ▼ |
| Bed Days | 1,239 | 974 | 27% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|----------------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| On-Time Periodic 6 Month Updates | 0% | 89% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | 0% | 83% |
| SA Screen Complete | 0% | 82% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 100% |
| Valid Axis V GAF Score | 80% | 93% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 1 | 100% | 60% | 68% | 40% ▲ |
| ✓ Follow-up within 30 Days of Discharge | | 1 | 100% | 90% | 81% | 10% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 5 | 100% | 60% | 86% | 40% ▲ |
| ✓ Stable Living Situation | | 5 | 100% | 95% | 96% | 5% |
| ● Employed | | 0 | 0% | 25% | 8% | -25% ▼ |
| ● Improved/Maintained Axis V GAF Score | | 0 | 0% | 95% | 69% | -95% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | | 4 | 422 days | 0.3 | 85% | 90% | 93% | -5% |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | ■ | | | ■ | | 17% |
| Discharges | | | | | | | | | | | ■ | | 8% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Supervised Apartments Programs