

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	166	158	5%
	Admits	135	151	-11% ▼
	Discharges	125	128	-2%
	Service Hours	-	-	-
	Bed Days	1,394	999	40% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey (Based on 166 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		92%	80%	91%
✓ Quality and Appropriateness		90%	80%	93%
✓ General Satisfaction		90%	80%	92%
✓ Participation in Treatment		88%	80%	92%
✓ Access		88%	80%	88%
✓ Overall		86%	80%	91%
● Outcome		67%	80%	83%
● Recovery		66%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	IOP	141	84.9%
	Inpatient Services	25	15.1%
<b>Mental Health</b>	IOP	141	84.9%
	Inpatient Services	25	15.1%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	28	17%	15%	Male	110	67%	60%
26-34	45	27%	24%	Female	55	33%	40%
35-44	34	20%	19%	Transgender			0%
45-54	40	24%	22%				
55-64	16	10%	15%				
65+	3	2%	4%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	159	96%	▲ 75%	White/Caucasian	153	92%	▲ 65%
Hispanic-Other	3	2%	7%	Black/African American	9	5%	▼ 16%
Hisp-Puerto Rican	3	2%	12%	Other	3	2%	▼ 13%
Unknown	1	1%	6%	Unknown	1	1%	3%
Hispanic-Cuban		0%		Am. Indian/Native Alaskan			1%
Hispanic-Mexican		1%		Asian			1%
				Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	32	-78% ▼
Admits	5	30	-83% ▼
Discharges	5	34	-85% ▼
Bed Days	528	999	-47% ▼

### Discharge Outcomes

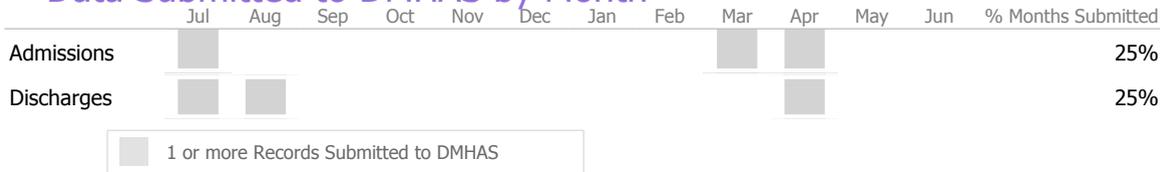
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	100%	95%	57%	5%
✓ No Re-admit within 30 Days of Discharge		5	100%	85%	90%	15% ▲
● Follow-up within 30 Days of Discharge		2	40%	90%	54%	-50% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		2	272 days	0.2	72%	90%	104%	-18% ▼

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 29 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN
Valid TEDS Data	N/A	NaN
On-Time Periodic		
6 Month Updates	N/A	N/A
Cooccurring		
MH Screen Complete	N/A	N/A
SA Screen Complete	N/A	N/A

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 0 Active Observation Bed Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	8	138% ▲
Admits	18	8	125% ▲
Discharges	19	6	217% ▲
Bed Days	866	-	

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		19	100%	95%	99%	5%
● No Re-admit within 30 Days of Discharge		15	79%	85%	84%	-6%
● Follow-up within 30 Days of Discharge		9	47%	90%	68%	-43% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Cooccurring	Actual	State Avg
✓ MH Screen Complete	0%	0%
✓ SA Screen Complete	0%	0%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	84%	96%

### Recovery

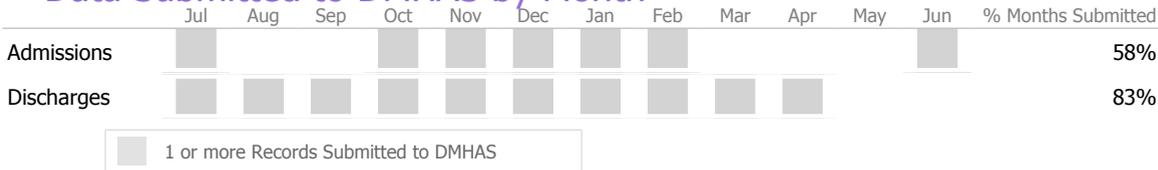
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		15	79%	95%	95%	-16% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	54 days	0.1	86%	90%	81%	-4%

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 1 Active Acute Pyschiatric - Intermediate Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	141	118	19% ▲
Admits	112	113	-1%
Discharges	101	88	15% ▲
Service Hours	-	-	
Social Rehab/PHP/IOP Days	0	0	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Valid TEDS Data	93%	99%
<b>On-Time Periodic</b>		
6 Month Updates	0%	6%
<b>Cooccurring</b>		
MH Screen Complete	6%	95%
SA Screen Complete	6%	95%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	91%
Valid Axis V GAF Score	40%	89%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		75	74%	50%	59%	24% ▲
● Follow-up within 30 Days of Discharge		6	8%	90%	51%	-82% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		128	84%	75%	94%	9%
● Abstinence/Reduced Drug Use		67	44%	55%	61%	-11% ▼
● Stable Living Situation		127	84%	95%	91%	-11% ▼
● Employed		54	36%	50%	32%	-14% ▼
● Self Help		60	39%	60%	44%	-21% ▼
● Improved/Maintained Axis V GAF Score		42	33%	75%	84%	-42% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	59%	N/A ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services													0%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 51 Active Standard IOP Programs