

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,375	1,239	11%	▲
	Admits	890	878	1%	
	Discharges	650	773	-16%	▼
	Service Hours	2,852	4,137	-31%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	863	60.6%
	Outpatient	561	39.4%

Consumer Satisfaction Survey

(Based on 153 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Overall		90%	80%	91%
✓ Recovery		90%	80%	79%
✓ Participation in Treatment		89%	80%	92%
✓ Outcome		86%	80%	83%
✓ Respect		84%	80%	91%
✓ General Satisfaction		80%	80%	92%
✓ Access		80%	80%	88%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	368	27%	▲ 15%
26-34	386	28%	24%
35-44	248	18%	19%
45-54	214	16%	22%
55-64	123	9%	15%
65+	21	2%	4%

Gender	#	%	State Avg
Male	969	71%	▲ 60%
Female	405	29%	▼ 40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,132	82%	75%
Unknown	122	9%	6%
Hisp-Puerto Rican	67	5%	12%
Hispanic-Other	38	3%	7%
Hispanic-Mexican	15	1%	1%
Hispanic-Cuban	1	0%	0%

Race	#	%	State Avg
White/Caucasian	1,124	82%	▲ 65%
Black/African American	82	6%	16%
Other	73	5%	13%
Unknown	41	3%	3%
Am. Indian/Native Alaskan	28	2%	1%
Asian	22	2%	1%
Multiple Races	3	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	561	590	-5%
Admits	348	450	-23% ▼
Discharges	214	403	-47% ▼
Service Hours	2,852	4,137	-31% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	97%
Valid TEDS Data	96%	93%
On-Time Periodic		
6 Month Updates	2%	49%
Cooccurring		
MH Screen Complete	93%	96%
SA Screen Complete	93%	96%
Diagnosis		
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	96%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		120	56%	50%	53%	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Not Arrested		431	74%	75%	90%	-1%
● Employed		262	45%	50%	44%	-5%
● Abstinence/Reduced Drug Use		268	46%	55%	59%	-9%
● Stable Living Situation		454	78%	95%	90%	-17% ▼
● Improved/Maintained Axis V GAF Score		187	39%	75%	68%	-36% ▼
● Self Help		72	12%	60%	24%	-48% ▼

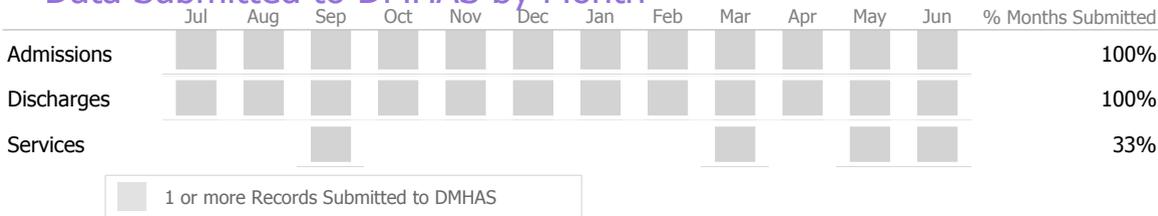
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		243	66%	90%	83%	-24% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		224	67%	75%	80%	-8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Pre-Trial Drug/Alc Ed 202705

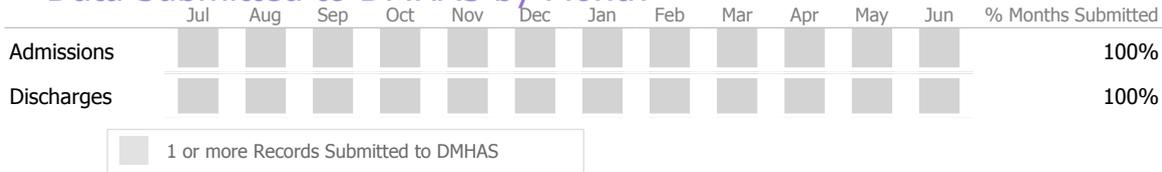
New Directions Inc of North Central Conn.

Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	863	694	24% ▲
Admits	542	428	27% ▲
Discharges	436	370	18% ▲

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs