

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	448	425	5%
	Admits	121	95	27% ▲
	Discharges	93	100	-7%
	Service Hours	2,226	1,767	26% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	448	100.0%

Consumer Satisfaction Survey (Based on 122 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		99%	80%	88%
✓ Quality and Appropriateness		99%	80%	93%
✓ General Satisfaction		98%	80%	92%
✓ Participation in Treatment		97%	80%	92%
✓ Overall		96%	80%	91%
✓ Respect		96%	80%	91%
✓ Outcome		91%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	41	9%	15%
26-34	78	17%	24%
35-44	81	18%	19%
45-54	94	21%	22%
55-64	97	22%	15%
65+	57	13%	4%

Gender	#	%	State Avg
Female	278	62%	▲ 40%
Male	170	38%	▼ 60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	420	94%	▲ 75%
Hispanic-Other	13	3%	7%
Hisp-Puerto Rican	10	2%	12%
Unknown	3	1%	6%
Hispanic-Mexican	2	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	428	96%	▲ 65%
Black/African American	12	3%	▼ 16%
Other	4	1%	▼ 13%
Unknown	3	1%	3%
Multiple Races	1	0%	1%
Am. Indian/Native Alaskan			1%
Asian			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	96%	63%
Cooccurring	Actual	State Avg
MH Screen Complete	96%	78%
SA Screen Complete	96%	76%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	99%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	15%	50%	42%	-35% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		423	94%	60%	69%	34% ▲
Employed		150	33%	30%	22%	3%
Stable Living Situation		437	97%	95%	86%	2%
Improved/Maintained Axis V GAF Score		90	23%	75%	53%	-52% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		341	96%	90%	86%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		88	73%	75%	65%	-2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■		■	■	■	■	■	■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs