

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	976	912	7%
	Admits	226	218	4%
	Discharges	158	201	-21% ▼
	Service Hours	5,726	5,918	-3%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	875	88.9%
	Case Management	109	11.1%

Consumer Satisfaction Survey

(Based on 100 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		98%	80%	91%
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		96%	80%	91%
✓ General Satisfaction		96%	80%	92%
✓ Access		96%	80%	88%
✓ Participation in Treatment		96%	80%	92%
✓ Outcome		85%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	74	8%	15%
26-34	140	14%	24%
35-44	134	14%	19%
45-54	234	24%	22%
55-64	241	25%	15%
65+	146	15%	▲ 4%

Gender	#	%	State Avg
Female	587	60%	▲ 40%
Male	389	40%	▼ 60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	633	65%	75%
Hispanic-Other	318	33%	▲ 7%
Hisp-Puerto Rican	21	2%	12%
Unknown	3	0%	6%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	743	76%	▲ 65%
Black/African American	214	22%	16%
Asian	11	1%	1%
Other	7	1%	▼ 13%
Unknown	1	0%	3%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

OP Clin. 121-210

Optimus Health Care-Bennett Behavioral Health
Mental Health - Outpatient - Standard Outpatient

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	875	909	-4%
Admits	115	218	-47% ▼
Discharges	139	149	-7%
Service Hours	5,560	5,918	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	88%	63%
Cooccurring	Actual	State Avg
MH Screen Complete	96%	78%
SA Screen Complete	94%	76%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		20	14%	50%	42%	-36% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		718	86%	75%	53%	11% ▲
Stable Living Situation		845	96%	95%	86%	1%
Social Support		493	56%	60%	69%	-4%
Employed		181	20%	30%	22%	-10%

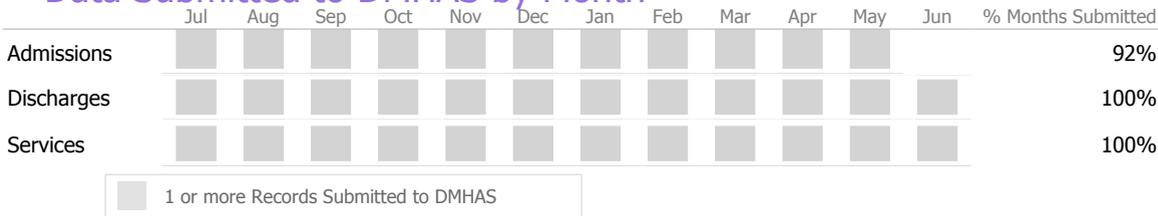
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		712	96%	90%	86%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		96	83%	75%	65%	8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

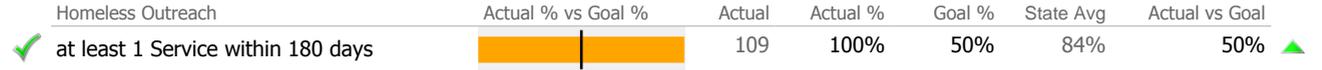
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

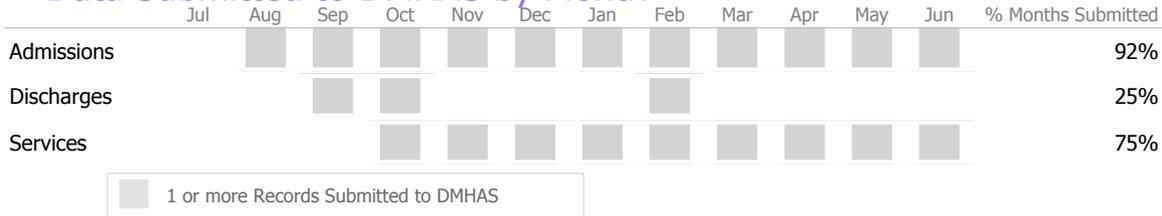
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	109		
Admits	111	-	
Discharges	19	-	
Service Hours	167	-	

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs