

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	371	227	63% ▲
	Admits	411	243	69% ▲
	Discharges	285	243	17% ▲
	Service Hours	6	-	
	Bed Days	2,831	2,753	3%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Crisis Services	244	65.8%
	Outpatient	127	34.2%

Client Demographics

Age	#	%	State Avg
18-25	38	10%	15%
26-34	81	22%	24%
35-44	73	20%	19%
45-54	106	29%	22%
55-64	62	17%	15%
65+	11	3%	4%

Gender	#	%	State Avg
Male	221	60%	60%
Female	148	40%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	307	83%	75%
Hisp-Puerto Rican	27	7%	12%
Hispanic-Other	22	6%	7%
Unknown	14	4%	6%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	239	64%	65%
Black/African American	112	30%	▲ 16%
Unknown	8	2%	3%
Other	7	2%	▼ 13%
Multiple Races	2	1%	1%
Am. Indian/Native Alaskan	1	0%	1%
Asian	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Respite Bed Program

Yale-New Haven Hospital

Mental Health - Crisis Services - Respite Bed

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	244	227	7%
Admits	284	243	17% ▲
Discharges	285	243	17% ▲
Bed Days	2,831	2,753	3%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		256	90%	85%	91%	5%
● Follow-up within 30 Days of Discharge		137	63%	90%	73%	-27% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	11 days	0.0	97%	90%	85%	7%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 9 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	127		
Admits	127	-	
Discharges	-	-	
Service Hours	6	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	92%
On-Time Periodic 6 Month Updates	N/A	63%
Cooccurring	Actual	State Avg
MH Screen Complete	44%	78%
SA Screen Complete	44%	76%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	95%	86%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		84	66%	60%	69%	6%
● Stable Living Situation		116	91%	95%	86%	-4%
● Employed		12	9%	30%	22%	-21%
● Improved/Maintained Axis V GAF Score		N/A	N/A	75%	53%	-75%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		5	4%	90%	86%	-86%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		27	21%	75%	65%	-54%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs