

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	75	91	-18%	▼
	Admits	64	78	-18%	▼
	Discharges	62	80	-23%	▼
	Service Hours	1,757	779	125%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	75	100.0%

Consumer Satisfaction Survey

(Based on 25 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		92%	80%	91%
✓ Access		92%	80%	88%
✓ Participation in Treatment		92%	80%	92%
✓ Quality and Appropriateness		91%	80%	93%
✓ Respect		90%	80%	91%
✓ Recovery		88%	80%	79%
✓ General Satisfaction		84%	80%	92%
● Outcome		64%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	13	17%	15%
26-34	16	21%	24%
35-44	7	9%	19%
45-54	22	29%	22%
55-64	16	21%	15%
65+	1	1%	4%

Gender	#	%	State Avg
Female	74	99%	▲ 40%
Male	1	1%	▼ 60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	66	88%	▲ 75%
Hisp-Puerto Rican	8	11%	12%
Hispanic-Mexican	1	1%	1%
Hispanic-Cuban			0%
Hispanic-Other			7%
Unknown			6%

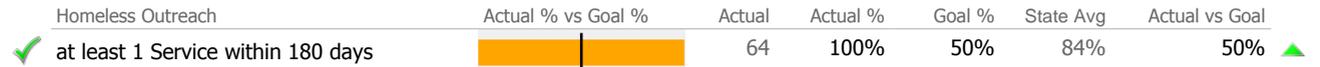
Race	#	%	State Avg
Black/African American	48	64%	▲ 16%
White/Caucasian	25	33%	▼ 65%
Asian	1	1%	1%
Other	1	1%	▼ 13%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

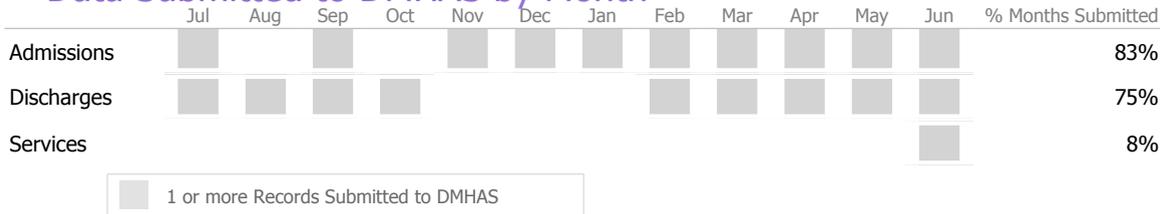
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	75	91	-18% ▼
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Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs