

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	69	66	5%
	Admits	52	55	-5%
	Discharges	54	48	13% ▲
	Service Hours		14	-100% ▼
	S.Rehab/PHP/IOP	411	566	-27% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 111 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		99%	80%	92%
✓ Overall		98%	80%	91%
✓ Access		98%	80%	88%
✓ Participation in Treatment		97%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		96%	80%	91%
✓ Outcome		90%	80%	83%
✓ Recovery		86%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	IOP	69	100.0%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	5	7%	13%	Male	41	59%	58%
26-34	16	23%	22%	Female	28	41%	42%
35-44	16	23%	19%				
45-54	23	33%	24%				
55-64	6	9%	17%				
65+	3	4%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	61	88%	75% ▲	White/Caucasian	63	91%	66% ▲
Hisp-Puerto Rican	5	7%	12%	Other	4	6%	13%
Hispanic-Other	2	3%	6%	Am. Indian/Native Alaskan	2	3%	0%
Unknown	1	1%	5%	Asian			1%
Hispanic-Cuban			0%	Black/African American			16% ▼
Hispanic-Mexican			1%	Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			3%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Unique Clients	69	66	5%
Admits	52	55	-5%
Discharges	54	48	13% ▲
Service Hours	-	14	-100% ▼
Social Rehab/PHP/IOP Days	411	566	-27% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	33%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		40	74%	50%	61%	24% ▲
● Follow-up within 30 Days of Discharge		4	10%	90%	51%	-80% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		65	89%	75%	87%	14% ▲
● Abstinence/Reduced Drug Use		38	52%	55%	46%	-3%
✓ Improved/Maintained Axis V GAF Score		50	91%	75%	81%	16% ▲
● Stable Living Situation		64	88%	95%	88%	-7%
● Self Help		36	49%	60%	32%	-11% ▼
● Employed		11	15%	50%	34%	-35% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		16	84%	90%	74%	-6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 50 Active Standard IOP Programs