

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,368	1,042	31%	▲
	Admits	345	347	-1%	
	Discharges	246	165	49%	▲
	Service Hours	913	618	48%	▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Forensic SA</b>			
	Forensics Community-based	802	57.6%
<b>Addiction</b>			
	Outpatient	473	34.0%
	Case Management	92	6.6%
<b>Mental Health</b>			
	Case Management	26	1.9%

### Consumer Satisfaction Survey

(Based on 108 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		95%	80%	93%
✓ Participation in Treatment		95%	80%	92%
✓ General Satisfaction		94%	80%	92%
✓ Overall		94%	80%	91%
✓ Respect		92%	80%	91%
✓ Access		88%	80%	88%
✓ Outcome		87%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	341	25%	▲ 13%	Male	1,035	76%	▲ 58%
26-34	381	28%	22%	Female	332	24%	▼ 42%
35-44	279	20%	19%				
45-54	216	16%	24%				
55-64	120	9%	17%				
65+	30	2%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	677	49%	▼ 75%	White/Caucasian	572	42%	▼ 66%
Hisp-Puerto Rican	485	35%	▲ 12%	Black/African American	410	30%	▲ 16%
Hispanic-Other	168	12%	6%	Other	337	25%	▲ 13%
Hispanic-Mexican	24	2%	1%	Unknown	25	2%	3%
Hispanic-Cuban	7	1%	0%	Asian	15	1%	1%
Unknown	7	1%	5%	Am. Indian/Native Alaskan	6	0%	0%
				Hawaiian/Other Pacific Islander	2	0%	0%
				Multiple Races	1	0%	1%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	15	0%
Admits	1	1	0%
Discharges	1	1	0%
Service Hours	67	93	-27% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		15	100%	85%	90%	15% ▲

### Service Utilization

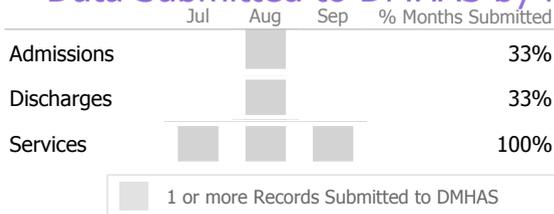
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	85%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		69%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 54 Active Supportive Housing – Development Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	473	254	86% ▲
Admits	146	101	45% ▲
Discharges	40	63	-37% ▼
Service Hours	743	446	67% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Valid TEDS Data	100%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	41%

Cooccurring	Actual	State Avg
MH Screen Complete	98%	96%
SA Screen Complete	85%	96%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		16	40%	50%	56%	-10% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		392	83%	75%	84%	8%
Stable Living Situation		381	80%	95%	83%	-15% ▼
Abstinence/Reduced Drug Use		174	37%	55%	50%	-18% ▼
Employed		122	26%	50%	39%	-24% ▼
Self Help		9	2%	60%	19%	-58% ▼
Improved/Maintained Axis V GAF Score		25	10%	75%	53%	-65% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		211	49%	90%	74%	-41% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		94	65%	75%	76%	-10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 116 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	92	91	1%
Admits	-	33	-100% ▼
Discharges	2	15	-87% ▼
Service Hours	-	79	-100% ▼

### Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	96%	-50% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				67%
Services				0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

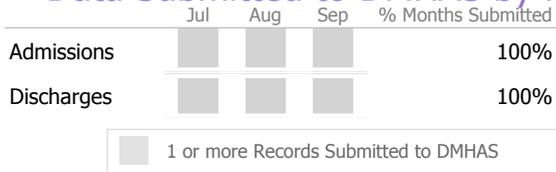
Actual | Goal Goal Met Below Goal

\* State Avg based on 6 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	802	696	15% ▲
Admits	197	212	-7%
Discharges	202	86	135% ▲

### Data Submitted to DMHAS by Month



\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11		
Admits	1	-	
Discharges	1	-	
Service Hours	103	-	

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	91%	85%	90%	6%

### Service Utilization

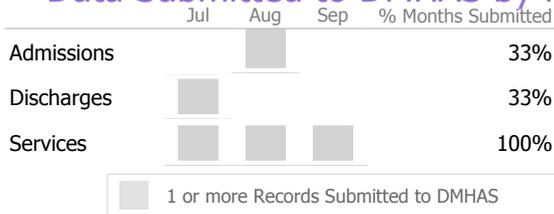
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	85%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		69%

### Data Submitted to DMHAS by Month



\* State Avg based on 54 Active Supportive Housing – Development Programs