

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	774	819	-5%
	Admits	574	699	-18% ▼
	Discharges	579	688	-16% ▼
	Service Hours	2,361	3,417	-31% ▼
	Bed Days	1,658	2,139	-22% ▼
	S.Rehab/PHP/IOP	724	715	1%

### Consumer Satisfaction Survey (Based on 625 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
Participation in Treatment		79%	80%	92%
General Satisfaction		76%	80%	92%
Quality and Appropriateness		76%	80%	93%
Overall		75%	80%	91%
Respect		75%	80%	91%
Outcome		74%	80%	83%
Recovery		70%	80%	79%
Access		63%	80%	88%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % | 0-80% | 80-100%    Goal Met    Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Residential Services	431	52.4%
	Outpatient	263	32.0%
	PHP	84	10.2%
<b>Mental Health</b>	Social Rehabilitation	25	3.0%
	Case Management	20	2.4%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	90	12%	13%	Male	478	62%	58%	
26-34	176	23%	22%	Female	295	38%	42%	
35-44	165	21%	19%	<b>Race</b>	White/Caucasian	451	58%	66%
45-54	210	27%	24%		Black/African American	229	30%	▲ 16%
55-64	121	16%	17%		Other	76	10%	13%
65+	11	1%	5%		Unknown	8	1%	3%
					Am. Indian/Native Alaskan	5	1%	0%
<b>Ethnicity</b>	Non-Hispanic	668	86%	▲ 75%	Multiple Races	4	1%	1%
	Hisp-Puerto Rican	68	9%	12%	Asian	1	0%	1%
	Hispanic-Other	30	4%	6%	Hawaiian/Other Pacific Islander			0%
	Unknown	6	1%	5%				
	Hispanic-Cuban	1	0%	0%				
	Hispanic-Mexican	1	0%	1%				

Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	84	91	-8%
Admits	72	79	-9%
Discharges	78	76	3%
Service Hours	139	152	-9%
Social Rehab/PHP/IOP Days	724	715	1%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	98%
Valid TEDS Data	100%	97%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	50%
<b>Cooccurring</b>		
MH Screen Complete	100%	73%
SA Screen Complete	100%	73%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		73	94%	50%	74%	44% ▲
✓ No Re-admit within 30 Days of Discharge		69	88%	85%	84%	3%
✓ Follow-up within 30 Days of Discharge		72	99%	90%	75%	9%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		77	91%	60%	61%	31% ▲
✓ Improved/Maintained Axis V GAF Score		78	100%	75%	81%	25% ▲
● Employed		7	8%	50%	14%	-42% ▼
● Stable Living Situation		40	47%	95%	73%	-48% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		7	100%	90%	81%	10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 14 Active Partial Hospitalization Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	263	227	16% ▲
Admits	60	65	-8%
Discharges	55	56	-2%
Service Hours	933	1,235	-24% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	97%
Valid TEDS Data	100%	93%
<b>On-Time Periodic</b>		
6 Month Updates	97%	41%
<b>Cooccurring</b>		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	11%	50%	56%	-39% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		259	98%	75%	84%	23% ▲
Abstinence/Reduced Drug Use		191	72%	55%	50%	17% ▲
Stable Living Situation		241	91%	95%	83%	-4%
Employed		53	20%	50%	39%	-30% ▼
Self Help		30	11%	60%	19%	-49% ▼
Improved/Maintained Axis V GAF Score		38	21%	75%	53%	-54% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		186	88%	90%	74%	-2%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		49	82%	75%	76%	7%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	20	0%
Admits	-	5	-100% ▼
Discharges	2	1	100% ▲
Service Hours	79	140	-44% ▼

### Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	76%	-50% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 38 Active Outreach & Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

\* State Avg based on 6 Active Outreach & Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	97%
Valid TEDS Data	N/A	93%
<b>On-Time Periodic</b>		
	Actual	State Avg
6 Month Updates	N/A	41%
<b>Cooccurring</b>		
	Actual	State Avg
MH Screen Complete	N/A	96%
SA Screen Complete	N/A	96%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	56%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	50%	-55% ▼
Employed		N/A	N/A	50%	39%	-50% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	53%	-75% ▼
Not Arrested		N/A	N/A	75%	84%	-75% ▼
Self Help		N/A	N/A	60%	19%	-60% ▼
Stable Living Situation		N/A	N/A	95%	83%	-95% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	74%	N/A ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	431	513	-16% ▼
Admits	442	549	-19% ▼
Discharges	444	554	-20% ▼
Bed Days	1,658	2,139	-22% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	99%	99%
SA Screen Complete	99%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	96%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		337	76%	80%	80%	-4%
No Re-admit within 30 Days of Discharge		396	89%	85%	85%	4%
Follow-up within 30 Days of Discharge		208	62%	90%	55%	-28% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		26	4 days	0.1	69%	90%	95%	-21% ▼



### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

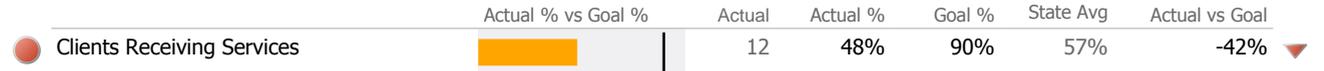


\* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	20	25% ▲
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Service Hours	1,211	1,890	-36% ▼
Social Rehab/PHP/IOP Days	0	0	

### Service Utilization



### Data Submitted to DMHAS by Month



\* State Avg based on 39 Active Social Rehabilitation Programs