

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	140	182	-23% ▼
	Admits	136	5	2620%
	Discharges	8	14	-43% ▼
	Service Hours	378	552	-32% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	137	95.1%
	Outpatient	7	4.9%

Consumer Satisfaction Survey

(Based on 99 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Quality and Appropriateness		99%	80%	93%
✓ Overall		99%	80%	91%
✓ Outcome		96%	80%	83%
✓ Recovery		95%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	6	4%	13%
26-34	15	11% ▼	22%
35-44	30	21%	19%
45-54	43	31%	24%
55-64	39	28% ▲	17%
65+	7	5%	5%

Gender	#	%	State Avg
Female	100	71% ▲	42%
Male	40	29% ▼	58%

Ethnicity	#	%	State Avg
Non-Hispanic	131	94% ▲	75%
Hisp-Puerto Rican	6	4%	12%
Hispanic-Other	3	2%	6%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	
Unknown		5%	

Race	#	%	State Avg
Black/African American	88	63% ▲	16%
White/Caucasian	32	23% ▼	66%
Other	19	14%	13%
Asian	1	1%	1%
Am. Indian/Native Alaskan		0%	
Multiple Races		1%	
Hawaiian/Other Pacific Islander		0%	
Unknown		3%	

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	137		
Admits	136	-	
Discharges	2	-	
Service Hours	377	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	92%

Cooccurring	Actual	State Avg
MH Screen Complete	94%	83%
SA Screen Complete	93%	82%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	96%
Valid Axis V GAF Score	100%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	50%	65%	63%	-15% ▼

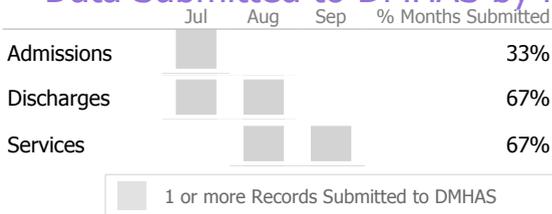
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		132	96%	60%	79%	36% ▲
Stable Living Situation		135	99%	80%	92%	19% ▲
Employed		28	20%	20%	11%	0%
Improved/Maintained Axis V GAF Score		2	100%	95%	53%	5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		134	99%	90%	94%	9%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

* State Avg based on 40 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	182	-96% ▼
Admits	-	5	-100% ▼
Discharges	6	14	-57% ▼
Service Hours	1	552	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	67%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	78%
SA Screen Complete	N/A	76%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	96%
Valid Axis V GAF Score	100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	67%	50%	38%	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		7	100%	60%	65%	40% ▲
Employed		3	43%	30%	19%	13% ▲
Improved/Maintained Axis V GAF Score		6	86%	75%	48%	11% ▲
Stable Living Situation		7	100%	95%	83%	5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	71%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	63%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				67%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 93 Active Standard Outpatient Programs