

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	117	76	54%	▲
	Admits	14	27	-48%	▼
	Discharges	23	16	44%	▲
	Service Hours	524	493	6%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	117	100.0%

Consumer Satisfaction Survey (Based on 59 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		97%	80%	91%
✓ Participation in Treatment		95%	80%	92%
✓ General Satisfaction		95%	80%	92%
✓ Access		95%	80%	88%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		91%	80%	91%
✓ Outcome		87%	80%	83%
✓ Recovery		84%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	11	9%	13%
26-34	24	21%	22%
35-44	23	20%	19%
45-54	30	26%	24%
55-64	28	24%	17%
65+	1	1%	5%

Gender	#	%	State Avg
Male	71	61%	58%
Female	46	39%	42%

Ethnicity	#	%	State Avg
Non-Hispanic	109	93%	75%
Hisp-Puerto Rican	6	5%	12%
Hispanic-Other	2	2%	6%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	
Unknown		5%	

Race	#	%	State Avg
White/Caucasian	62	53%	66%
Black/African American	39	33%	16%
Other	7	6%	13%
Multiple Races	6	5%	1%
Am. Indian/Native Alaskan	2	2%	0%
Asian	1	1%	1%
Hawaiian/Other Pacific Islander		0%	
Unknown		3%	

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	94	52	81%	▲
Admits	12	19	-37%	▼
Discharges	22	14	57%	▲
Service Hours	342	286	19%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		38	40%	35%	43%	5%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		52	72%	90%	92%	-18% ▼

Data Submission Quality

Data Entry		Actual	State Avg	
✓	Valid NOMS Data		97%	96%

On-Time Periodic		Actual	State Avg	
✓	6 Month Updates		98%	91%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	24	-4%
Admits	2	8	-75% ▼
Discharges	1	2	-50% ▼
Service Hours	182	207	-12% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		10	43%	35%	43%	8%

Service Utilization

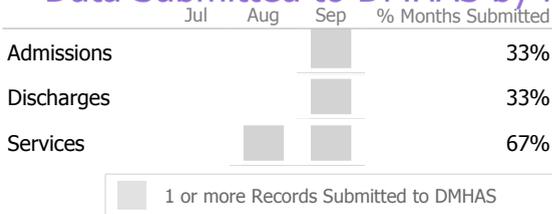
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		16	73%	90%	92%	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
6 Month Updates		91%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs