

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	72	63	14%	▲
	Admits	6	10	-40%	▼
	Discharges	9	11	-18%	▼
	Service Hours	407	983	-59%	▼

Consumer Satisfaction Survey (Based on 60 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Respect		98%	80%	91%
✓ Outcome		92%	80%	83%
✓ Recovery		92%	80%	79%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	46	61.3%
	Education Support	29	38.7%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg																																	
18-25	15	21%	13%	Male	46	64%	58%																																	
26-34	18	25%	22%	Female	26	36%	42%																																	
35-44	12	17%	19%	Race <table border="1"> <thead> <tr> <th>Race</th> <th>#</th> <th>%</th> <th>State Avg</th> </tr> </thead> <tbody> <tr> <td>White/Caucasian</td> <td>31</td> <td>43%</td> <td>▼ 66%</td> </tr> <tr> <td>Black/African American</td> <td>22</td> <td>31%</td> <td>▲ 16%</td> </tr> <tr> <td>Other</td> <td>19</td> <td>26%</td> <td>▲ 13%</td> </tr> <tr> <td>Am. Indian/Native Alaskan</td> <td></td> <td></td> <td>0%</td> </tr> <tr> <td>Asian</td> <td></td> <td></td> <td>1%</td> </tr> <tr> <td>Multiple Races</td> <td></td> <td></td> <td>1%</td> </tr> <tr> <td>Hawaiian/Other Pacific Islander</td> <td></td> <td></td> <td>0%</td> </tr> <tr> <td>Unknown</td> <td></td> <td></td> <td>3%</td> </tr> </tbody> </table>	Race	#	%	State Avg	White/Caucasian	31	43%	▼ 66%	Black/African American	22	31%	▲ 16%	Other	19	26%	▲ 13%	Am. Indian/Native Alaskan			0%	Asian			1%	Multiple Races			1%	Hawaiian/Other Pacific Islander			0%	Unknown			3%
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Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	41	12% ▲
Admits	6	4	50% ▲
Discharges	5	5	0%
Service Hours	221	486	-55% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		23	50%	35%	43%	15% ▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		31	76%	90%	92%	-14% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data		96%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates		91%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	26	12% ▲
Admits	-	6	-100% ▼
Discharges	4	6	-33% ▼
Service Hours	186	497	-63% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Enrolled in Educational Program		16	55%	35%	40%	20% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		21	84%	90%	93%	-6%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
6 Month Updates		93%

Data Submitted to DMHAS by Month

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Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Education Support Programs