

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	665	539	23%	▲
	Admits	59	65	-9%	
	Discharges	26	33	-21%	▼
	Service Hours	703	683	3%	
	S.Rehab/PHP/IOP	1,043	2,137	-51%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 184 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		97%	80%	91%
✓ Quality and Appropriateness		96%	80%	93%
✓ General Satisfaction		95%	80%	92%
✓ Participation in Treatment		94%	80%	92%
✓ Overall		93%	80%	91%
✓ Access		90%	80%	88%
✓ Outcome		89%	80%	83%
✓ Recovery		87%	80%	79%

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Social Rehabilitation	567	80.0%
	Case Management	77	10.9%
Addiction	Outpatient	51	7.2%
	IOP	14	2.0%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg		
18-25	48	7%	13%	Male	420	63%	58%		
26-34	110	17%	22%	Female	242	37%	42%		
35-44	121	19%	19%	Race	Black/African American	280	42% ▲	16%	
45-54	217	33%	24%		White/Caucasian	203	31% ▼	66%	
55-64	124	19%	17%		Other	116	17%	13%	
65+	30	5%	5%		Unknown	46	7%	3%	
Ethnicity	Non-Hispanic	443	67%		75%	Multiple Races	12	2%	1%
	Hispanic-Other	76	11%		6%	Am. Indian/Native Alaskan	5	1%	0%
	Hisp-Puerto Rican	76	11%	12%	Asian	3	0%	1%	
	Unknown	54	8%	5%	Hawaiian/Other Pacific Islander			0%	
Hispanic-Mexican	10	2%	1%						
Hispanic-Cuban	6	1%	0%						

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	51	37	38% ▲
Admits	19	12	58% ▲
Discharges	18	16	13% ▲
Service Hours	459	368	25% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	84%	93%
On-Time Periodic		
6 Month Updates	71%	41%
Cooccurring		
MH Screen Complete	94%	96%
SA Screen Complete	94%	96%
Diagnosis		
Valid Axis I Diagnosis	98%	98%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	17%	50%	56%	-33% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		51	100%	75%	84%	25% ▲
Abstinence/Reduced Drug Use		35	69%	55%	50%	14% ▲
Stable Living Situation		49	96%	95%	83%	1%
Employed		18	35%	50%	39%	-15% ▼
Self Help		11	22%	60%	19%	-38% ▼
Improved/Maintained Axis V GAF Score		14	44%	75%	53%	-31% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		31	94%	90%	74%	4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		18	95%	75%	76%	20% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	65	84	-23% ▼
Admits	5	9	-44% ▼
Discharges	2	5	-60% ▼
Service Hours	57	122	-54% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		5	100%	50%	76%	50% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	10	20% ▲
Admits	-	-	
Discharges	1	-	
Service Hours	44	53	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		11	92%	85%	82%	7%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	100%	90%	86%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		80%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 70 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	20	-30% ▼
Admits	10	11	-9%
Discharges	5	12	-58% ▼
Service Hours	144	139	3%
Social Rehab/PHP/IOP Days	166	162	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	100%	99%
On-Time Periodic 6 Month Updates	N/A	33%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	60%	50%	61%	10% ▲
● Follow-up within 30 Days of Discharge		2	67%	90%	51%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		13	87%	75%	87%	12% ▲
✓ Stable Living Situation		15	100%	95%	88%	5%
● Abstinence/Reduced Drug Use		7	47%	55%	46%	-8%
● Employed		4	27%	50%	34%	-23% ▼
✓ Improved/Maintained Axis V GAF Score		4	80%	75%	81%	5%
● Self Help		0	0%	60%	32%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	74%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

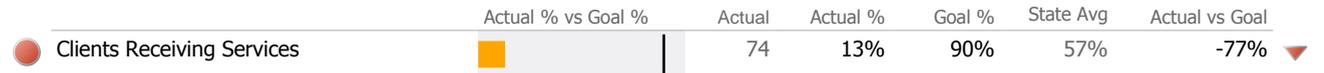
Actual | Goal Goal Met Below Goal

* State Avg based on 50 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	567	447	27% ▲
Admits	25	33	-24% ▼
Discharges	-	-	
Service Hours	-	-	
Social Rehab/PHP/IOP Days	877	1,975	-56% ▼

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 39 Active Social Rehabilitation Programs