

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↘	Unique Clients	220	204	8%
	Admits	8	13	-38% ▼
	Discharges	7	8	-13% ▼
↗	Service Hours	4,324	3,488	24% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	220	100.0%

Consumer Satisfaction Survey (Based on 142 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		90%	80%	92%
✓ Respect		88%	80%	91%
✓ Overall		88%	80%	91%
✓ Participation in Treatment		87%	80%	92%
✓ Access		87%	80%	88%
✓ Quality and Appropriateness		87%	80%	93%
✓ Outcome		81%	80%	83%
● Recovery		77%	80%	79%

Client Demographics

Age	#	%	State Avg
18-25	19	9%	13%
26-34	56	25%	22%
35-44	28	13%	19%
45-54	45	20%	24%
55-64	57	26%	17%
65+	15	7%	5%

Gender	#	%	State Avg
Male	132	60%	58%
Female	88	40%	42%

Ethnicity	#	%	State Avg
Non-Hispanic	196	89%	75% ▲
Hispanic-Other	13	6%	6%
Hisp-Puerto Rican	11	5%	12%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	
Unknown		5%	

Race	#	%	State Avg
White/Caucasian	146	66%	66%
Black/African American	59	27%	16% ▲
Other	11	5%	13%
Asian	2	1%	1%
Multiple Races	2	1%	1%
Am. Indian/Native Alaskan		0%	
Hawaiian/Other Pacific Islander		0%	
Unknown		3%	

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	31	10%
Admits	1	4	-75% ▼
Discharges	2	1	100% ▲
Service Hours	602	494	22% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	50%	50%	57%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		32	94%	60%	68%	34% ▲
✓ Stable Living Situation		34	100%	80%	86%	20% ▲
● Employed		1	3%	20%	11%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		34	100%	90%	77%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		72%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 31 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	70	62	13% ▲
Admits	3	4	-25% ▼
Discharges	2	3	-33% ▼
Service Hours	1,325	1,057	25% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	72%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	50%	50%	57%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		69	97%	60%	68%	37% ▲
✓ Stable Living Situation		69	97%	80%	86%	17% ▲
● Employed		2	3%	20%	11%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		68	99%	90%	77%	9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	89	90	-1%
Admits	2	2	0%
Discharges	1	3	-67% ▼
Service Hours	1,562	1,436	9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	72%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	50%	57%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		84	94%	60%	68%	34% ▲
✓ Stable Living Situation		89	100%	80%	86%	20% ▲
● Employed		3	3%	20%	11%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		88	100%	90%	77%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	21	14% ▲
Admits	2	3	-33% ▼
Discharges	2	1	100% ▲
Service Hours	730	418	75% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	72%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	50%	50%	57%	0%

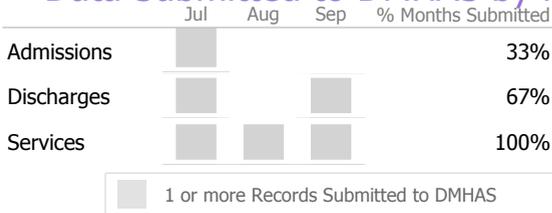
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		23	96%	60%	68%	36% ▲
✓ Stable Living Situation		24	100%	80%	86%	20% ▲
● Employed		0	0%	20%	11%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		22	100%	90%	77%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

* State Avg based on 31 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	3	33% ▲
Admits	-	-	
Discharges	-	-	
Service Hours	105	84	24% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	72%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	57%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		4	100%	60%	68%	40% ▲
✓ Stable Living Situation		4	100%	80%	86%	20% ▲
● Employed		0	0%	20%	11%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	77%	10%

Data Submitted to DMHAS by Month



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■ Actual | Goal ✓ Goal Met ● Below Goal

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