

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	39	35	11%	▲
	Admits	12	21	-43%	▼
	Discharges	12	11	9%	
	Service Hours	82	129	-36%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Employment Services	39	100.0%

Consumer Satisfaction Survey (Based on 23 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Quality and Appropriateness		95%	80%	93%
✓ Recovery		95%	80%	79%
✓ Participation in Treatment		94%	80%	92%
✓ Respect		93%	80%	91%
✓ Outcome		89%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	2	5%	13%
26-34	4	10%	22%
35-44	8	21%	19%
45-54	14	36%	24%
55-64	11	28%	17%
65+			5%

Gender	#	%	State Avg
Male	30	77%	58%
Female	9	23%	42%

Ethnicity	#	%	State Avg
Non-Hispanic	39	100%	75%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			6%
Hisp-Puerto Rican			12%
Unknown			5%

Race	#	%	State Avg
White/Caucasian	19	49%	66%
Black/African American	17	44%	16%
Am. Indian/Native Alaskan	2	5%	0%
Other	1	3%	13%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	35	11% ▲
Admits	12	21	-43% ▼
Discharges	12	11	9%
Service Hours	82	129	-36% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		20	51%	35%	35%	16% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		24	89%	90%	69%	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		68%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Employment Services Programs