

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	10	10	0%
	Admits	1	1	0%
	Discharges	2	2	0%
	Service Hours		-	
	Bed Days	770	811	-5%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	10	100.0%

Consumer Satisfaction Survey (Based on 8 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		88%	80%	93%
✓ Participation in Treatment		88%	80%	92%
✓ General Satisfaction		88%	80%	92%
✓ Access		88%	80%	88%
● Overall		75%	80%	91%
● Respect		75%	80%	91%
● Outcome		63%	80%	83%
● Recovery		57%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25			▼ 13%
26-34	2	20%	22%
35-44	1	10%	19%
45-54	5	50%	▲ 24%
55-64	1	10%	17%
65+	1	10%	5%

Gender	#	%	State Avg
Male	6	60%	58%
Female	4	40%	42%

Ethnicity	#	%	State Avg
Non-Hispanic	10	100%	▲ 75%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			6%
Hisp-Puerto Rican			▼ 12%
Unknown			5%

Race	#	%	State Avg
White/Caucasian	8	80%	▲ 66%
Black/African American	2	20%	16%
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			▼ 13%
Unknown			3%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	63%	40% ▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	81%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		9	90%	60%	86%	30% ▲
✓ Stable Living Situation		10	100%	95%	97%	5%
✓ Improved/Maintained Axis V GAF Score		8	100%	95%	66%	5%
● Employed		0	0%	25%	8%	-25% ▼

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate				9	791 days	0.9	93%	90%	91%	3%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		97%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		76%
✓ SA Screen Complete		76%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		99%
✓ Valid Axis V GAF Score		96%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 72 Active Supervised Apartments Programs