

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	72	52	38%	▲
	Admits	29	33	-12%	▼
	Discharges	35	26	35%	▲
	Service Hours	-	-	-	
	Bed Days	149	378	-61%	▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey (Based on 166 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		92%	80%	91%
✓ Quality and Appropriateness		90%	80%	93%
✓ General Satisfaction		90%	80%	92%
✓ Participation in Treatment		88%	80%	92%
✓ Access		88%	80%	88%
✓ Overall		86%	80%	91%
● Outcome		67%	80%	83%
● Recovery		66%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	IOP	67	93.1%
	Inpatient Services	5	6.9%
<b>Mental Health</b>	IOP	67	93.1%
	Inpatient Services	5	6.9%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	12	17%	13%	Male	49	68%	58%
26-34	23	32%	22%	Female	23	32%	42%
35-44	13	18%	19%				
45-54	17	24%	24%				
55-64	6	8%	17%				
65+	1	1%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	69	96%	▲ 75%	White/Caucasian	67	93%	▲ 66%
Hisp-Puerto Rican	3	4%	12%	Black/African American	4	6%	16%
Hispanic-Cuban			0%	Other	1	1%	▼ 13%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan			0%
Hispanic-Other			6%	Asian			1%
Unknown			5%	Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			3%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	14	-64% ▼
Admits	3	10	-70% ▼
Discharges	4	12	-67% ▼
Bed Days	149	378	-61% ▼

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	95%	56%	5%
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	87%	15% ▲
● Follow-up within 30 Days of Discharge		2	50%	90%	48%	-40% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		2	78 days	0.4	81%	90%	105%	-9%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 29 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN
Valid TEDS Data	N/A	NaN

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	N/A	N/A
SA Screen Complete	N/A	N/A

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

\* State Avg based on 0 Active Observation Bed Programs

# Intermediate Care Contract

Natchaug Hospital

Mental Health - Inpatient Services - Acute Pyschiatric - Intermediate

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

## Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	100%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	100%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	85%	N/A

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		NaN
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A
Cooccurring	Actual	State Avg
MH Screen Complete		0%
SA Screen Complete		0%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		N/A	N/A	95%	100%	-95% ▼

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 1 Active Acute Pyschiatric - Intermediate Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	67	38	76% ▲
Admits	26	23	13% ▲
Discharges	31	14	121% ▲
Service Hours	-	-	
Social Rehab/PHP/IOP Days	0	0	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Valid TEDS Data	93%	99%
<b>On-Time Periodic</b>		
6 Month Updates	0%	33%
<b>Cooccurring</b>		
MH Screen Complete	0%	96%
SA Screen Complete	0%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	90%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		21	68%	50%	61%	18% ▲
● Follow-up within 30 Days of Discharge		1	5%	90%	51%	-85% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		53	79%	75%	87%	4%
● Employed		26	39%	50%	34%	-11% ▼
● Abstinence/Reduced Drug Use		26	39%	55%	46%	-16% ▼
● Stable Living Situation		50	75%	95%	88%	-20% ▼
● Self Help		20	30%	60%	32%	-30% ▼
● Improved/Maintained Axis V GAF Score		28	55%	75%	81%	-20% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	74%	N/A ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 50 Active Standard IOP Programs