

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	770	665	16% ▲
	Admits	238	221	8%
	Discharges	218	139	57% ▲
	Service Hours	1,046	1,157	-10%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	454	57.8%
	Outpatient	331	42.2%

Consumer Satisfaction Survey

(Based on 153 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Overall		90%	80%	91%
✓ Recovery		90%	80%	79%
✓ Participation in Treatment		89%	80%	92%
✓ Outcome		86%	80%	83%
✓ Respect		84%	80%	91%
✓ General Satisfaction		80%	80%	92%
✓ Access		80%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	195	25%	▲ 13%	Male	551	72%	▲ 58%
26-34	232	30%	22%	Female	219	28%	▼ 42%
35-44	149	19%	19%				
45-54	113	15%	24%				
55-64	65	8%	17%				
65+	11	1%	5%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	637	83%	75%	White/Caucasian	642	83%	▲ 66%
Unknown	68	9%	5%	Black/African American	43	6%	16%
Hisp-Puerto Rican	37	5%	12%	Other	40	5%	13%
Hispanic-Other	17	2%	6%	Am. Indian/Native Alaskan	16	2%	0%
Hispanic-Mexican	10	1%	1%	Unknown	15	2%	3%
Hispanic-Cuban	1	0%	0%	Asian	10	1%	1%
				Multiple Races	3	0%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	331	311	6%
Admits	104	127	-18% ▼
Discharges	97	86	13% ▲
Service Hours	1,046	1,157	-10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	97%
Valid TEDS Data	97%	93%
On-Time Periodic		
6 Month Updates	1%	41%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	98%	98%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		49	51%	50%	56%	1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		141	42%	50%	39%	-8%
● Abstinence/Reduced Drug Use		149	45%	55%	50%	-10% ▼
● Not Arrested		200	60%	75%	84%	-15% ▼
● Stable Living Situation		227	68%	95%	83%	-27% ▼
● Self Help		37	11%	60%	19%	-49% ▼
● Improved/Maintained Axis V GAF Score		60	27%	75%	53%	-48% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		116	49%	90%	74%	-41% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		77	74%	75%	76%	-1%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	454	364	25% ▲
Admits	134	94	43% ▲
Discharges	121	53	128% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs