

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	354	355	0%
	Admits	27	22	23% ▲
	Discharges	16	31	-48% ▼
	Service Hours	495	362	37% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Outpatient	354	100.0%

### Consumer Satisfaction Survey (Based on 122 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		99%	80%	88%
✓ Quality and Appropriateness		99%	80%	93%
✓ General Satisfaction		98%	80%	92%
✓ Participation in Treatment		97%	80%	92%
✓ Overall		96%	80%	91%
✓ Respect		96%	80%	91%
✓ Outcome		91%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	27	8%	13%	Female	215	61%	▲ 42%
26-34	53	15%	22%	Male	139	39%	▼ 58%
35-44	63	18%	19%				
45-54	80	23%	24%				
55-64	78	22%	17%				
65+	53	15%	5%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	332	94%	▲ 75%	White/Caucasian	336	95%	▲ 66%
Hispanic-Other	11	3%	6%	Black/African American	11	3%	▼ 16%
Hisp-Puerto Rican	7	2%	12%	Other	4	1%	▼ 13%
Unknown	3	1%	5%	Unknown	3	1%	3%
Hispanic-Mexican	1	0%	1%	Am. Indian/Native Alaskan			0%
Hispanic-Cuban			0%	Asian			1%
				Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

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### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		3	19%	50%	38%	-31% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		335	95%	60%	65%	35% ▲
✓ Employed		122	34%	30%	19%	4%
✓ Stable Living Situation		346	98%	95%	83%	3%
● Improved/Maintained Axis V GAF Score		17	6%	75%	48%	-69% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		95%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		284	84%	90%	71%	-6%

On-Time Periodic	Actual	State Avg
6 Month Updates		67%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		23	85%	75%	63%	10%

Cooccurring	Actual	State Avg
✓ MH Screen Complete		78%
✓ SA Screen Complete		76%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		96%
✓ Valid Axis V GAF Score		91%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 93 Active Standard Outpatient Programs