

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	145	167	-13%	▼
	Admits	140	166	-16%	▼
	Discharges	152	158	-4%	
	Service Hours		14	-100%	▼
	S.Rehab/PHP/IOP	1,256	1,516	-17%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 111 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		99%	80%	92%
✓ Overall		98%	80%	91%
✓ Access		98%	80%	88%
✓ Participation in Treatment		97%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		96%	80%	91%
✓ Outcome		90%	80%	83%
✓ Recovery		86%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	IOP	145	100.0%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	19	13%	15%	Male	87	60%	60%
26-34	33	23%	24%	Female	58	40%	40%
35-44	32	22%	19%	Transgender			0%
45-54	42	29%	23%				
55-64	15	10%	15%				
65+	4	3%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	128	88%	▲ 75%	White/Caucasian	128	88%	▲ 65%
Hisp-Puerto Rican	11	8%	12%	Other	9	6%	13%
Unknown	4	3%	5%	Am. Indian/Native Alaskan	4	3%	0%
Hispanic-Other	2	1%	7%	Black/African American	3	2%	▼ 17%
Hispanic-Cuban			0%	Multiple Races	1	1%	1%
Hispanic-Mexican			1%	Asian			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			3%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

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Unique Clients	145	167	-13% ▼
Admits	140	166	-16% ▼
Discharges	152	158	-4%
Service Hours	-	14	-100% ▼
Social Rehab/PHP/IOP Days	1,256	1,516	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	16%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	95%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		120	79%	50%	60%	29% ▲
● Follow-up within 30 Days of Discharge		15	12%	90%	52%	-78% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		155	96%	75%	90%	21% ▲
✓ Abstinence/Reduced Drug Use		99	61%	55%	48%	6%
✓ Improved/Maintained Axis V GAF Score		127	82%	75%	82%	7%
● Stable Living Situation		142	88%	95%	87%	-7%
● Self Help		54	34%	60%	31%	-26% ▼
● Employed		21	13%	50%	31%	-37% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		8	80%	90%	64%	-10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 51 Active Standard IOP Programs