

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,115	1,569	35% ▲
	Admits	1,124	907	24% ▲
	Discharges	1,147	527	118% ▲
	Service Hours	5,517	1,215	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	1,278	58.5%
Addiction			
	Outpatient	752	34.4%
	Case Management	127	5.8%
Mental Health			
	Case Management	29	1.3%

Consumer Satisfaction Survey

(Based on 108 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		95%	80%	93%
✓ Participation in Treatment		95%	80%	92%
✓ General Satisfaction		94%	80%	92%
✓ Overall		94%	80%	91%
✓ Respect		92%	80%	91%
✓ Access		88%	80%	88%
✓ Outcome		87%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	538	25%	15%	Male	1,610	76%	60%
26-34	621	29%	24%	Female	503	24%	40%
35-44	417	20%	19%	Transgender			0%
45-54	332	16%	23%				
55-64	166	8%	15%				
65+	38	2%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,069	51%	75%	White/Caucasian	867	41%	65%
Hisp-Puerto Rican	724	34%	12%	Black/African American	636	30%	17%
Hispanic-Other	263	12%	7%	Other	549	26%	13%
Hispanic-Mexican	39	2%	1%	Unknown	36	2%	3%
Hispanic-Cuban	12	1%	0%	Asian	18	1%	1%
Unknown	8	0%	5%	Am. Indian/Native Alaskan	6	0%	0%
				Hawaiian/Other Pacific Islander	2	0%	0%
				Multiple Races	1	0%	1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	17	6%
Admits	4	3	33% ▲
Discharges	4	3	33% ▲
Service Hours	212	206	3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		18	100%	85%	90%	15% ▲

Service Utilization

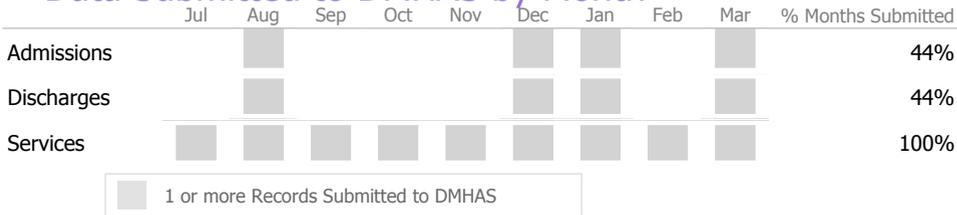
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	90%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		71%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 54 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	752	434	73% ▲
Admits	456	284	61% ▲
Discharges	547	167	228% ▲
Service Hours	5,000	800	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	97%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	98%	57%
Cooccurring		
MH Screen Complete	98%	96%
SA Screen Complete	93%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	99%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		306	56%	50%	54%	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		721	92%	75%	90%	17% ▲
● Stable Living Situation		742	94%	95%	89%	-1%
● Abstinence/Reduced Drug Use		350	44%	55%	58%	-11% ▼
● Improved/Maintained Axis V GAF Score		449	74%	75%	67%	-1%
● Employed		246	31%	50%	42%	-19% ▼
● Self Help		48	6%	60%	22%	-54% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		227	95%	90%	82%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		364	83%	75%	78%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services		■	■	■	■	■	■	■	■	89%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

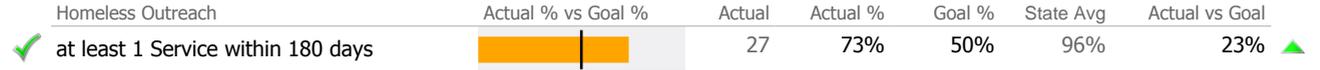
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

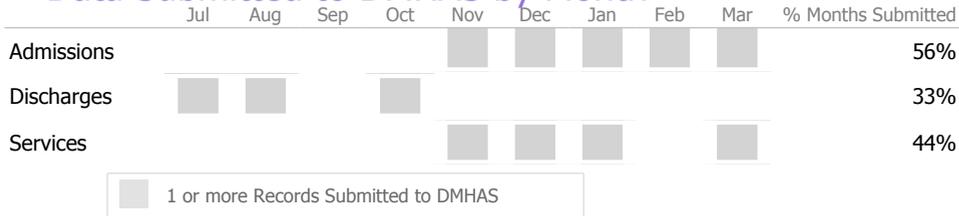
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	127	124	2%
Admits	37	68	-46% ▼
Discharges	91	30	203% ▲
Service Hours	24	175	-86% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

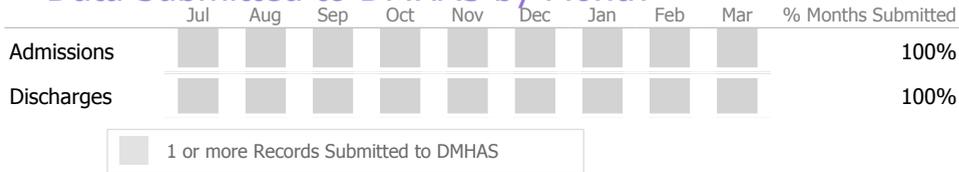
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,278	1,023	25% ▲
Admits	626	542	15% ▲
Discharges	504	327	54% ▲

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	10	10%
Admits	1	10	-90% ▼
Discharges	1	-	
Service Hours	281	35	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	91%	85%	90%	6%

Service Utilization

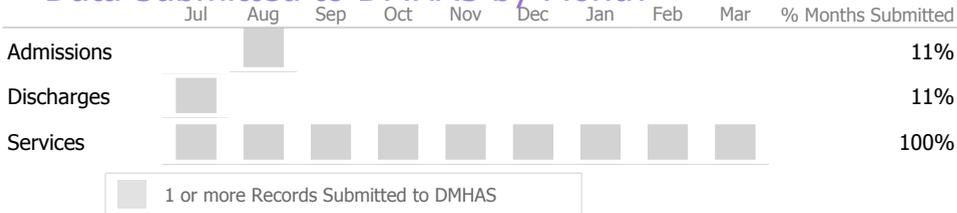
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	90%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98% vs 97%

On-Time Periodic	Actual	State Avg
6 Month Updates		0% vs 71%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 54 Active Supportive Housing – Development Programs