

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	181	199	-9%
	Admits	38	83	-54% ▼
	Discharges	44	72	-39% ▼
	Service Hours	3,352	3,473	-3%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	113	57.9%
	Case Management	82	42.1%

Consumer Satisfaction Survey

(Based on 81 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		97%	80%	91%
✓ Participation in Treatment		96%	80%	92%
✓ Quality and Appropriateness		95%	80%	93%
✓ General Satisfaction		95%	80%	92%
✓ Access		94%	80%	88%
✓ Overall		90%	80%	91%
● Outcome		75%	80%	83%
● Recovery		71%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	4	2%	15% ▼
26-34	19	10%	24% ▼
35-44	40	22%	19%
45-54	57	31%	23%
55-64	52	29%	15% ▲
65+	9	5%	5%

Gender	#	%	State Avg
Female	122	67%	40% ▲
Male	59	33%	60% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	85	47%	12% ▲
Non-Hispanic	60	33%	75% ▼
Hispanic-Other	32	18%	7%
Unknown	3	2%	5%
Hispanic-Mexican	1	1%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	128	71%	65%
Other	31	17%	13%
Black/African American	14	8%	17%
Am. Indian/Native Alaskan	4	2%	0%
Unknown	3	2%	3%
Asian	1	1%	1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	25	-12% ▼
Admits	7	16	-56% ▼
Discharges	8	12	-33% ▼
Service Hours	1,162	828	40% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	88%	50%	42%	38% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		19	86%	60%	69%	26% ▲
✓ Stable Living Situation		21	95%	95%	86%	0%
✓ Improved/Maintained Axis V GAF Score		14	88%	75%	52%	13% ▲
● Employed		1	5%	30%	21%	-25% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100% / 92%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		75% / 62%

Cooccurring	Actual	State Avg
✓ MH Screen Complete		100% / 77%
✓ SA Screen Complete		100% / 74%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% / 99%
✓ Valid Axis V GAF Score		100% / 85%

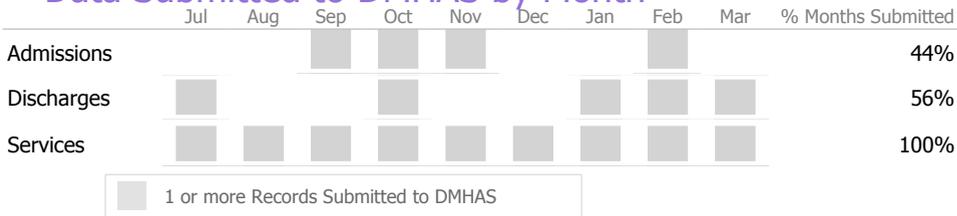
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	84%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		7	100%	75%	65%	25% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	82	89	-8%
Admits	8	5	60% ▲
Discharges	16	17	-6%
Service Hours	872	1,493	-42% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic 6 Month Updates	98%	71%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	50%	50%	55%	0%

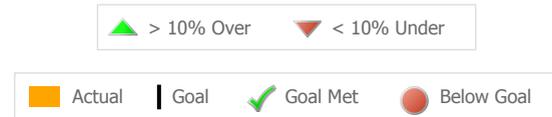
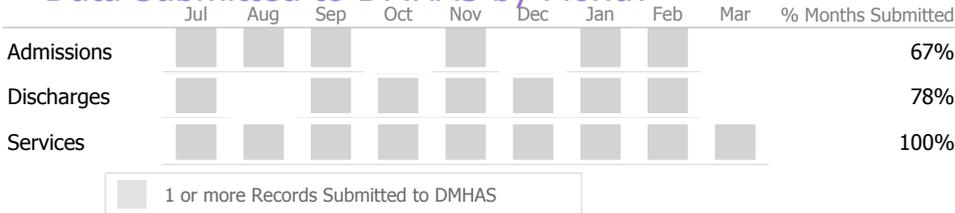
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		75	91%	60%	64%	31% ▲
✓ Stable Living Situation		79	96%	80%	81%	16% ▲
● Employed		4	5%	20%	10%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		64	97%	90%	64%	7%

Data Submitted to DMHAS by Month



* State Avg based on 32 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	95	100	-5%
Admits	23	62	-63% ▼
Discharges	20	43	-53% ▼
Service Hours	1,318	1,151	14% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	96%	62%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	77%
SA Screen Complete	100%	74%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	15%	50%	42%	-35% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		87	91%	60%	69%	31% ▲
Stable Living Situation		94	98%	95%	86%	3%
Improved/Maintained Axis V GAF Score		69	79%	75%	52%	4%
Employed		8	8%	30%	21%	-22% ▼

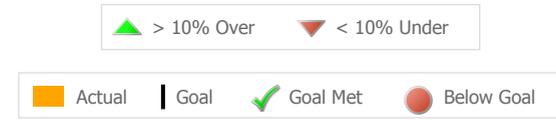
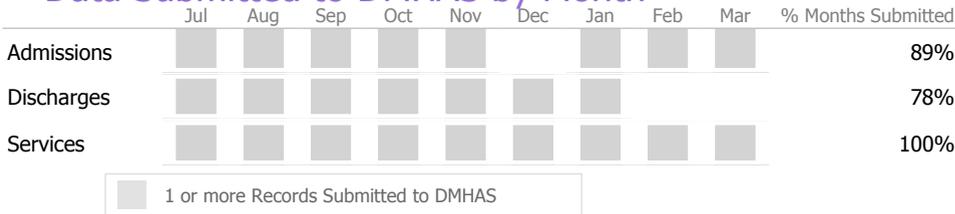
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		76	100%	90%	84%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		11	48%	75%	65%	-27% ▼

Data Submitted to DMHAS by Month



* State Avg based on 93 Active Standard Outpatient Programs