

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	28	29	-3%
	Admits	1		
	Discharges		2	-100% ▼
	Service Hours	135	181	-26% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	28	100.0%

Consumer Satisfaction Survey

(Based on 5 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
✓ General Satisfaction		80%	80%	92%
● Recovery		60%	80%	79%

Client Demographics

Age	#	%	State Avg
18-25	1	4%	15% ▼
26-34	2	7%	24% ▼
35-44	8	29%	19%
45-54	7	25%	23%
55-64	9	32%	15% ▲
65+	1	4%	5%

Gender	#	%	State Avg
Female	14	50%	40%
Male	14	50%	60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	22	79%	75%
Hisp-Puerto Rican	4	14%	12%
Hispanic-Other	2	7%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			5%

Race	#	%	State Avg
White/Caucasian	20	71%	65%
Black/African American	4	14%	17%
Other	4	14%	13%
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Program Activity

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Unique Clients	28	29	-3%
Admits	1	-	
Discharges	-	2	-100% ▼
Service Hours	135	181	-26% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		13	46%	85%	90%	-39% ▼

Service Utilization

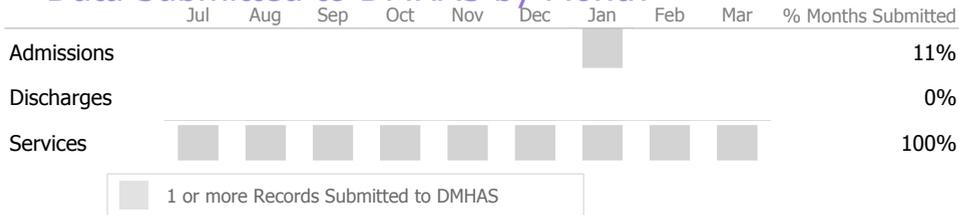
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		10	36%	90%	90%	-54% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	33%	71%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 54 Active Supportive Housing – Development Programs