

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	457	497	-8%
	Admits	196	241	-19% ▼
	Discharges	285	206	38% ▲
	Service Hours	1,818	1,642	11% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	394	85.3%
	Case Management	68	14.7%

Client Demographics

Age	#	%	State Avg
18-25	52	11%	15%
26-34	75	16%	24%
35-44	77	17%	19%
45-54	142	31%	23%
55-64	92	20%	15%
65+	19	4%	5%

Gender	#	%	State Avg
Male	242	53%	60%
Female	213	47%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	249	54%	75%
Hisp-Puerto Rican	164	36%	12%
Hispanic-Other	27	6%	7%
Unknown	14	3%	5%
Hispanic-Cuban	3	1%	0%
Hispanic-Mexican			1%

Race	#	%	State Avg
Black/African American	203	44%	17%
Other	141	31%	13%
Unknown	60	13%	3%
White/Caucasian	45	10%	65%
Asian	3	1%	1%
Multiple Races	3	1%	1%
Am. Indian/Native Alaskan	1	0%	0%
Hawaiian/Other Pacific Islander	1	0%	0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	394	446	-12% ▼
Admits	163	217	-25% ▼
Discharges	246	189	30% ▲
Service Hours	1,536	1,469	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	97%
Valid TEDS Data	98%	93%
On-Time Periodic		
6 Month Updates	2%	57%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	98%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		27	11%	50%	54%	-39% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		324	81%	75%	90%	6%
Stable Living Situation		295	74%	95%	89%	-21% ▼
Abstinence/Reduced Drug Use		122	30%	55%	58%	-25% ▼
Employed		58	14%	50%	42%	-36% ▼
Improved/Maintained Axis V GAF Score		141	40%	75%	67%	-35% ▼
Self Help		35	9%	60%	22%	-51% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		125	81%	90%	82%	-9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		83	51%	75%	78%	-24% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Senior Services

Community Health Services Inc.

Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	68	52	31% ▲
Admits	33	24	38% ▲
Discharges	39	17	129% ▲
Service Hours	282	173	63% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	5%	77%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	15%	50%	54%	-35% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		10	15%	20%	24%	-5%
Stable Living Situation		47	69%	80%	84%	-11% ▼
Self Help		12	18%	60%	77%	-42% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		23	79%	90%	93%	-11% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■		■	■	89%
Discharges	■	■	■	■		■	■	■	■	89%
Services	■	■	■	■	■		■	■	■	89%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Standard Case Management Programs